

Survey on the availability of HAMP^() in five Member States of the EU*

Strictly private
and confidential

April 2012

Table of contents

Executive summary	p. 2
Objective and approach of the project	p. 4
Methodology	p. 7
Scope of data collection	p. 13
Country findings	p. 17
Annex – Validation of products provided	p. 44

Executive summary of the survey results

Based on the countries surveyed and the homeopathic and anthroposophic medicinal products questioned, a **difference in the availability of HAMP** is noticeable:

- Some countries have a **better developed market of HAMP**, such as France, Spain and especially Germany showing highest availability of most products and short delivery times if a product order has been placed.
- **Specific brands** of medicinal products with **no therapeutic indication**, reflecting the classical single remedy homeopathy, are often **difficult to find immediately** (i.e. without ordering). However, these products can **mostly be delivered to customers after a product order** has been placed. Of the two products questioned in the survey within this segment, Formica (rufa) was the hardest one to find.
- However, requesting **homeopathic medicinal products for specific symptoms**, i.e. medicinal products **with a therapeutic indication**, (instead of specific brands for these symptoms) results in much **better direct availabilities**. Self-medication seems to be well-developed for the indications surveyed.
- **Anthroposophic medicinal products** are **seldom directly available** in the countries surveyed. Only in countries with a more or less well functioning HAMP regulatory system, the products surveyed can be ordered and delivered accordingly, with Germany as best-in-class.
- The products' **availability** does **not show significant differences across the geographical regions** within the countries surveyed: the availability of the products questioned is more or less the same in **big cities**, **middle-sized cities**, and **countryside areas**.
- As regards **registration or authorisation numbers**, a validation of the products provided has been done by a qualified person and led to the following general statements:
 - In **Spain** none of the products provided carried an authorisation number.
 - In **France** most of the products did not show an authorisation number either.
 - In **Germany** and **Bulgaria** most of the products provided carried an authorisation number.
 - In **Romania** the situation could not be validated due to the loss of the pack with the samples on the postal way.

Table of contents

Executive summary	p. 2
Objective and approach of the project	p. 4
Methodology	p. 7
Scope of data collection	p. 13
Country findings	p. 17
Annex – Validation of products provided	p. 44

ECHAMP wants to measure the availability of HAMP in the European market

Project's objective:

Measure the availability of HAMP in the European market

It is ECHAMP's purpose to illustrate the availability of HAMP in countries with different regulatory situations: both regulatory environments which function for HAMP and regulatory environments which can be considered less well-functioning

Approach:

- Gather facts to objectively evaluate 'availability' in accordance with 'freedom of choice for treatment' of HAMP in the EU, and more specifically in five Member States
- The approach assumes that availability leads to freedom of choice

Overview of project timeline

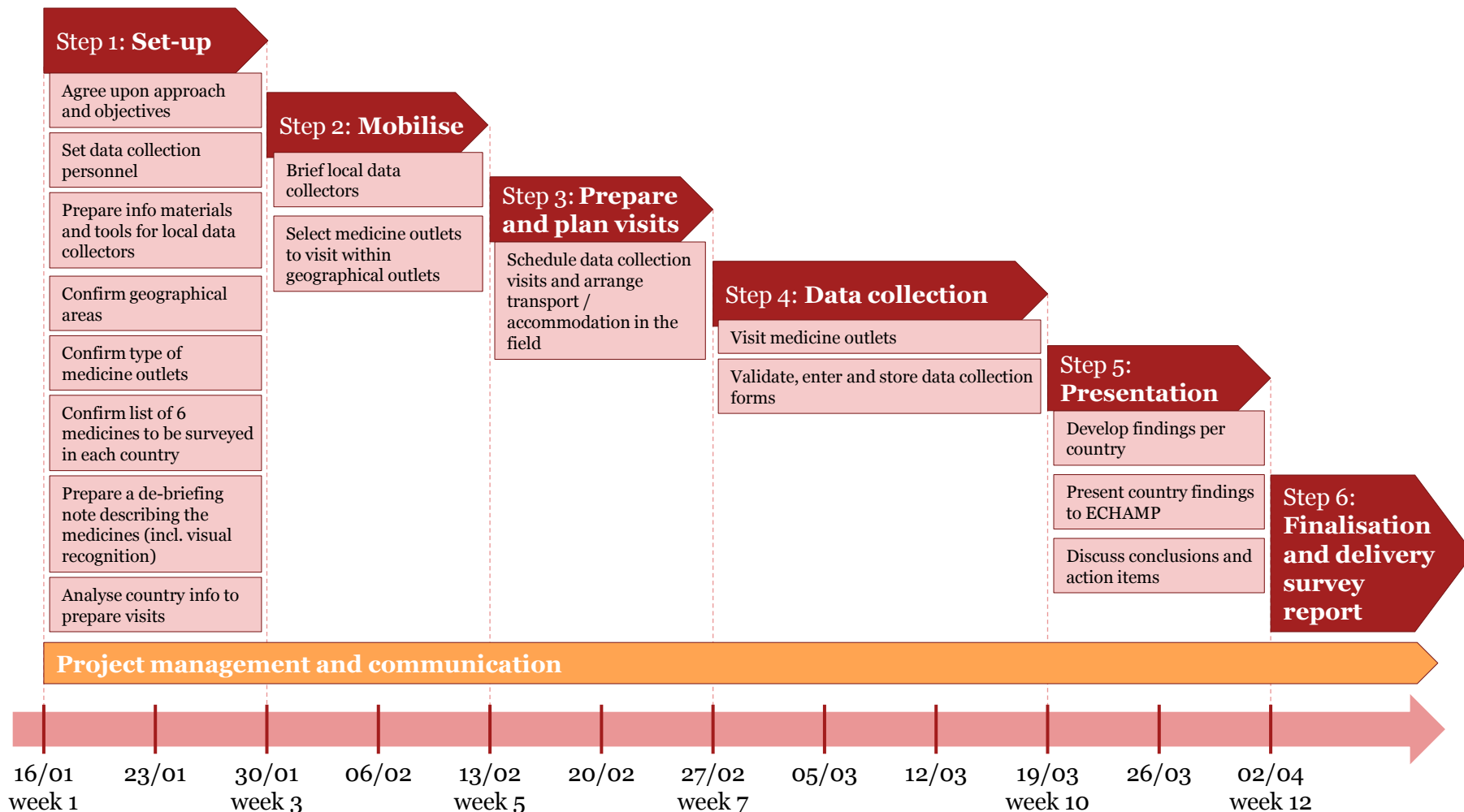
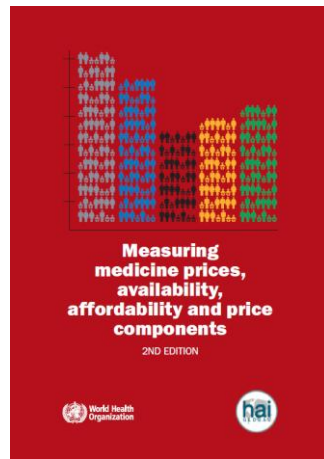


Table of contents

Executive summary	p. 2
Objective and approach of the project	p. 4
Methodology	p. 7
Scope of data collection	p. 13
Country findings	p. 17
Annex – Validation of products provided	p. 44

WHO / HAI^(*) define ‘availability’ as the percentage of medicine outlets where a medicine is located on the day of the survey

This definition is widely used:



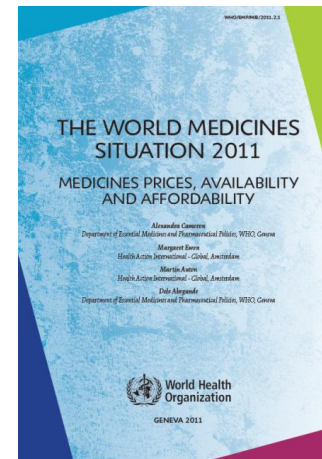
2008



World Health Organization



Health Action International



2011

Method applied in a lot of scientific papers, e.g.:

- Medicines prices, availability and affordability in 36 developing and middle-income countries: a secondary analysis (Essential Medicines and Pharmaceutical Policies, WHO, Switzerland; HAI, The Netherlands; Harvard Medical School)
- The availability and affordability of selected essential medicines for chronic diseases in six low- and middle-income countries (Department of Chronic Diseases and Health Promotion, WHO, Switzerland; Department of Medicine, Policy and Standards, WHO, Switzerland; HAI, The Netherlands).

The WHO / HAI^(*) methodology tailored to ECHAMP's context resulted in 10 to 15 visits per country

Methodology: Adapt the WHO / HAI Standard Measuring Methodology to suit ECHAMP's question

WHO / HAI Standard Measuring Methodology	For ECHAMP
1. Sample of facilities in at least 6 geographical areas per country (= survey areas): - Country's main urban centre - Five other administrative areas	1. Survey areas: 3 geographical areas per country , i.e. - Capital, middle-sized city, countryside (i.e. pharmacies in small towns and / or around the city) - Cover country specificities when necessary
2. Examine a sample of medicine outlets from: public sector, private sector, up to 2 'other' sectors where medicines are commonly sold	2. Examine a sample of medicine outlets in each survey area from the private sector: licensed pharmacies and licensed drug stores
3. Collect data in at least 5 medicine outlets per sector, in each survey area	3. Collect data in 3-5 medicine outlets in each survey area: → 3-5 outlets x 3 geographical areas , resulting in 10 outlets for 'small' countries and 15 outlets for 'big' countries
4. Data collectors visit medicine outlets in pairs and record data	4. Data collectors visit medicine outlets and record whether medicines from the list are found
5. Quality check of the data collection	5. Data collector checks his data collection forms at the end of each day
6. Validate data collection by re-conducting the survey	6. No re-conduction
7. Data collections forms are entered into Excel	7. Data collection forms are put into one Excel sheet
8. Data is entered twice by separate personnel and cross-checked	8. No second entry of data

Rationale for selection of Member States

The criteria for selection, and the selection of the sample countries for the survey were proposed to PwC by ECHAMP

The **selection of Member States** allows the results of the survey to supplement the data in a way which is **meaningful for the European situation**. In the survey, the availability of HAMP in two Member States of doubtlessly functioning HAMP regulatory environment (defining a certain standard of availability) is compared to that of three Member States where the HAMP regulatory environment is less favourable.

In summary, the following regulatory situations were tested in the survey:

- ‘Old Western European’ Member States with a **well-functioning HAMP regulatory system**: examples **France** and **Germany**
- ‘Old Western European’ Member State with a **non-functioning HAMP regulatory system**: example **Spain**
- ‘New Eastern European’ Member State with **currently working HAMP regulatory procedures but short regulatory history**: example **Bulgaria**
- ‘New Eastern European’ Member State with a **short regulatory HAMP history where regulatory progress currently is not reported**: example **Romania**

Local data collectors have used the ‘mystery shopper’ approach to gather ‘availability’ data on the predetermined set of HAMP

Data collectors have:

Visited medicine outlets without informing the pharmacist, i.e. the mystery shopper approach

Bought / ordered the predetermined set of medicinal products

Reported ‘availability’ of the products in data collection form (Excel format), among others:

- Response pharmacist
- Timeframe of acquiring products (from time of demand to moment of delivery)

Data collector **insisted** to the pharmacist that (s)he wanted to **have** the products

Taken pictures of purchased products

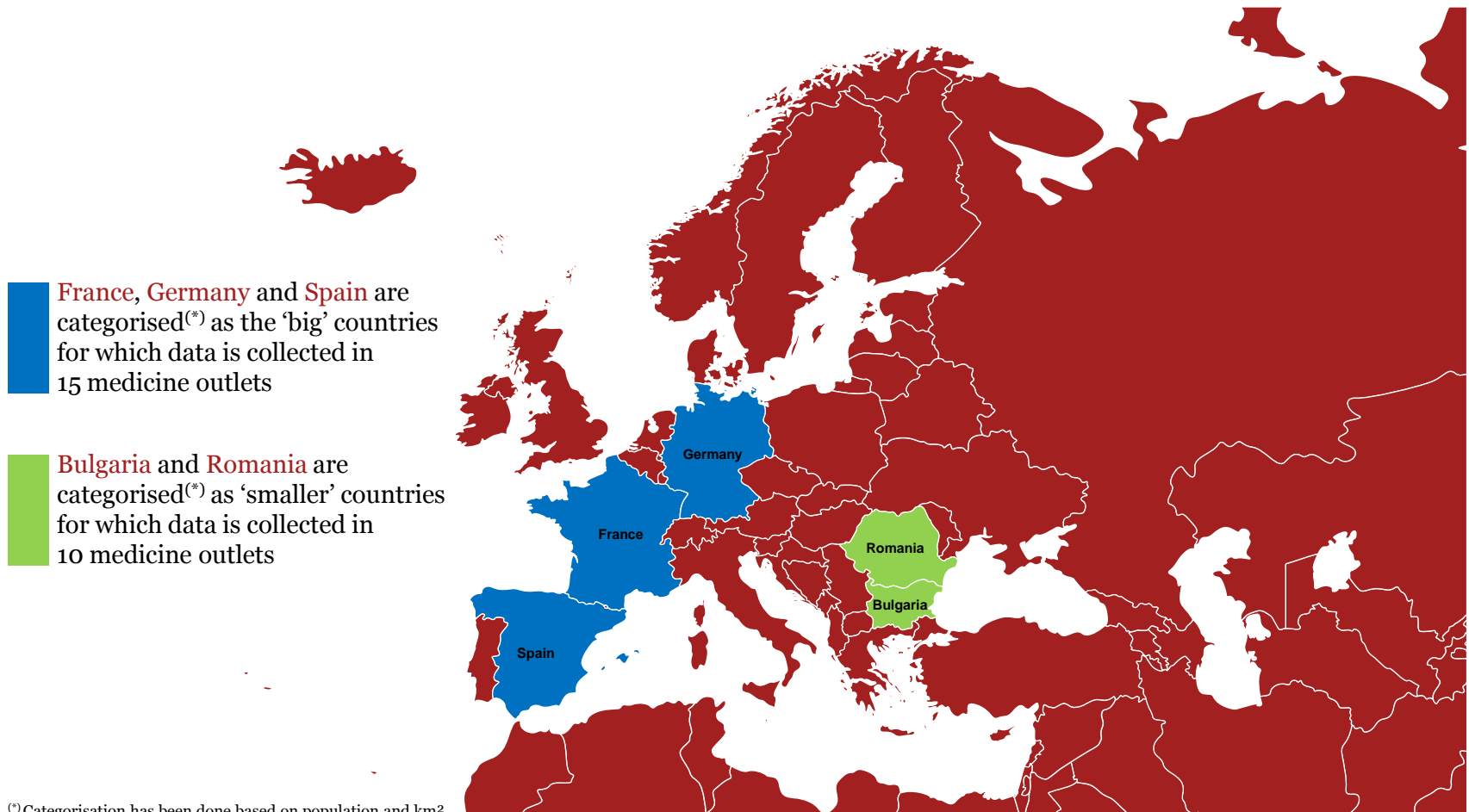
Validated data collection form at the end of each day

It was recommended to visit pharmacies that are **not too close** to each other

Table of contents

Executive summary	p. 2
Objective and approach of the project	p. 4
Methodology	p. 7
Scope of data collection	p. 13
Country findings	p. 17
Annex – Validation of products provided	p. 44

5 countries have been put forward in which the 'availability' of HAMP is measured



^(*) Categorisation has been done based on population and km².

Four homeopathic and two anthroposophic medicinal products have been selected to be surveyed

Four homeopathic and two anthroposophic medicinal products have been put forward for the 'availability' data collection.

Homeopathic product	1	Pulsatilla	HP1
Homeopathic product	2	Formica (rufa)	HP2
Homeopathic product	3	Speciality (resp. combination product) for common cold, or flu(-like) symptoms	HP3
Homeopathic product	4	Speciality (resp. combination product) for stress, or exhaustion	HP4
Anthroposophic product	1	Aurum / Stibium / Hyoscyamus, Globuli, or Aurum / Hyoscyamus comp., liquid dilution	AP1
Anthroposophic product	2	Mercurialis Salbe, or Mercurialis perennis 10% Salbe	AP2

Rationale for selection of medicinal products

The criteria for selection, and the selection of the test medicinal products for the survey were proposed to PwC by ECHAMP






The following principles and considerations were applied in the selection of medicinal products for the survey:

- A set of four medicinal products were defined in order to examine the availability of homeopathic medicinal products
 - Two medicinal products with no therapeutic indication reflecting the 'classical' single remedy homeopathy with its individual approach
 - Two medicinal products with a therapeutic indication, simulating homeopathic 'speciality' product lines
- Two additional products were defined in order to test the availability of anthroposophic medicinal products

As such, six products were defined – two each of three product types. For each product type described one specification is defined to simulate a common and frequent therapeutic need (demand) (also accessible to self-medication) and one additional specification representing a more specific situation (occurring not so frequently, rather implying a therapy situation possibly involving a doctor).

Table of contents

Executive summary	p. 2
Objective and approach of the project	p. 4
Methodology	p. 7
Scope of data collection	p. 13
Country findings	p. 17
Annex – Validation of products provided	p. 44

Availability ...	
	< 25%
	25% ≤ x < 50%
	50% ≤ x < 75%
	75% ≤ x < 100%
	= 100%
n/a No data available	

Results of the survey

Bulgaria, France, Germany, Romania and Spain

OVERALL SURVEY RESULTS

- Survey results per country on direct availability, based on all pharmacy visits performed

	Direct availability				
	Bulgaria	France	Germany	Romania	Spain
HP1					
HP2					
HP3					
HP4					
AP1					
AP2					

Source: PwC analysis based on survey results, March 2012

- Survey results per country on availability after ordering, based on all pharmacy visits performed

	Availability after order placed				
	Bulgaria	France	Germany	Romania	Spain
HP1					
HP2					
HP3					
HP4					
AP1					
AP2					






Source: PwC analysis based on survey results, March 2012

Survey on the availability of HAMP in five Member States of the EU

PwC

April 2012

18




























Availability ...	
	< 25%
	25% ≤ x < 50%
	50% ≤ x < 75%
	75% ≤ x < 100%
	= 100%
n/a No data available	

Results of the survey

Bulgaria, France, Germany, Romania and Spain

OVERALL SURVEY RESULTS

- Survey results per region, based on all pharmacy visits performed in all of the five countries

	Direct availability			Availability after order placed		
	Capital / big city	Middle-sized city	Small town / countryside	Capital / big city	Middle-sized city	Small town / countryside
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

- In all countries surveyed, the visited medicine outlets were **licensed pharmacies** only.
- For each of the five countries, the local data collector had to **inform none of the pharmacists surveyed** on the fact that (s)he was conducting a survey.
- As regards **registration or authorisation numbers**, a validation of the products provided (see Annex, p. 44) has been done by a qualified person and led to the following general statements:
 - In Spain none of the products collected carried an authorisation number.
 - In France most of the products collected did not show an authorisation number either.
 - In Germany and Bulgaria most of the products collected carried an authorisation number.
 - In Romania the situation could not be validated due to the loss of the pack with the samples on the postal way.

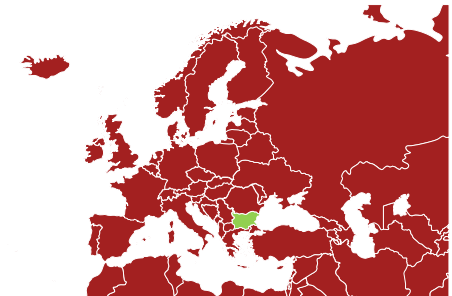
Geographical areas surveyed **Bulgaria**



Bulgarian **geographical areas** in which 'availability' data was collected:

- **Sofia**
- **Varna**
- **Byala Slatina**

Most purchased and collected medicinal products showed an **identification number**, which is an **authorisation number**.

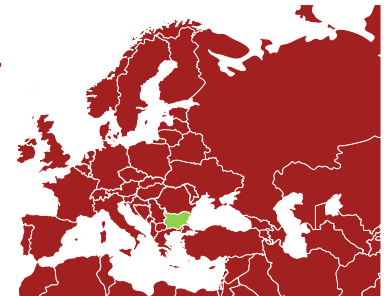


Results of the survey

Bulgaria






GENERAL SURVEY RESULTS

- The local data collector could **only collect a few homeopathic medicinal products** which were part of the survey. More specifically, pharmacists could only provide the local data collector with homeopathic products for conditions such as common cold or flu, and stress or exhaustion.
- In a few cases phytotherapeutic medicinal products or food supplements were provided instead of homeopathic medicinal products.
- The **anthroposophic medicinal products of WALA and WELEDA** which were part of the survey, are **not yet placed on the Bulgarian market**, hence not available in the pharmacies.
- As a result, the local data collector could **not place orders** for the medicinal products which were not directly available. Nevertheless, some pharmacists expressed curiosity about the products and asked the data collector e.g. where the company is coming from or started looking for the company on the internet.
- Despite the poor availability of the requested products, **pharmacists** seemed generally **happy to promote and describe homeopathic products**.





































Results of the survey

Bulgaria

Availability ...	
	< 25%
	25% ≤ x < 50%
	50% ≤ x < 75%
	75% ≤ x < 100%
	= 100%
n/a No data available	



































GENERAL SURVEY RESULTS

- Survey results per **region**, based on 7 pharmacy visits in the country's capital, 3 visits in a big city centre and 4 visits to medicine outlets in a small town

	Direct availability			Availability after order placed		
	Capital	Big city	Small town	Capital	Big city	Small town
HP1						
HP2						
HP3						
HP4			n/a			n/a
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

- Survey results per **city area**, based on 7 pharmacy visits in Sofia, 3 visits in Varna and 4 visits to a medicine outlet in Byala Slatina

	Direct availability			Availability after order placed		
	Sofia	Varna	Byala Slatina	Sofia	Varna	Byala Slatina
HP1						
HP2						
HP3						
HP4			n/a			n/a
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

Results of the survey

Bulgaria

DETAILED SURVEY RESULTS

HP1

In **none of the pharmacies** surveyed, **Pulsatilla** was available. However, two pharmacists (out of the 14 pharmacists visited) showed interest and started searching for the company on the internet.

HP2

The same availability results are noticeable for **Formica (rufa)**: **none of the pharmacies** visited could provide the local data collector with the product. Again, two pharmacists showed interest and asked where the company was from.

HP3

Homeopathic medicinal products **against common cold or flu** are **largely known** in the market and were **immediately available** for purchase in all pharmacies visited. The most common products are e.g. Coryzalia , Gripp Heel, Influcide and Oscillococcinum.

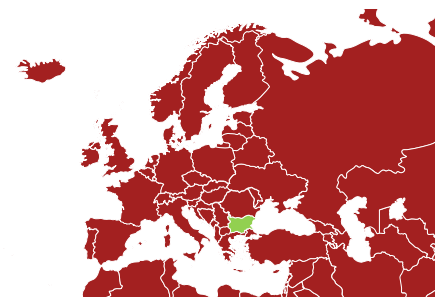
HP4

Homeopathic medicinal products **against stress or exhaustion** are also well known in the market and were directly available in all the pharmacies visited. Pharmacists mostly recommended Sedatif PC. Some recommendations given by a couple of pharmacists: the same products in tablets, product praised as being efficient, medicine not to be taken during summer due to light-sensibility...

AP1

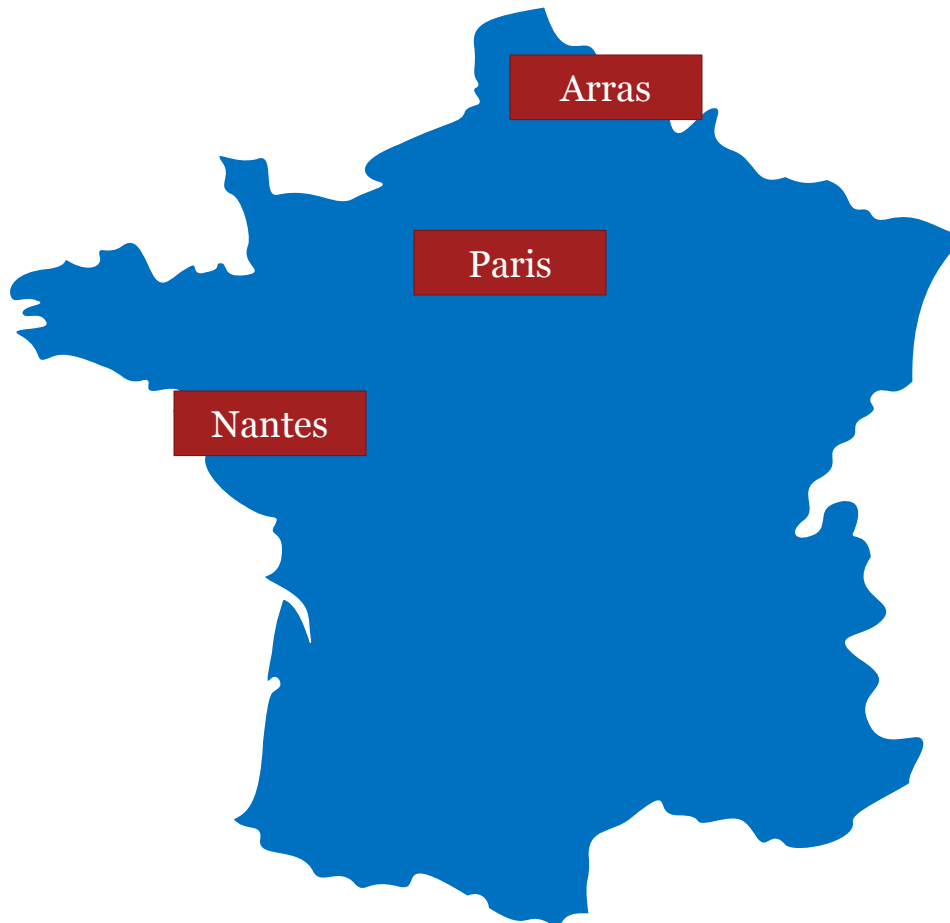
AP2

No anthroposophic medicinal products were available for purchase or ordering. As a result, Bulgaria has no availability for **WALA Aurum / Stibium / Hyoscyamus Globuli** and **WELEDA Aurum / Hyoscyamus comp. Liquid dilution**, nor for **WALA Mercurialis Salbe** and **WELEDA Mercurialis perennis 10% Salbe**.



Geographical areas surveyed

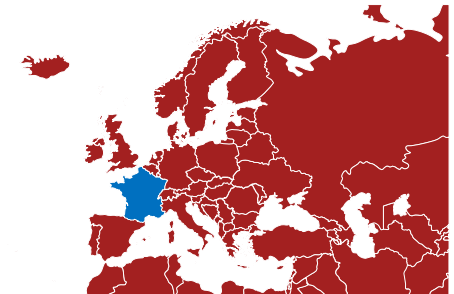
France



French **geographical areas** in which 'availability' data was collected:

- **Paris**
- **Nantes**
- **Arras**

Most purchased and collected medicinal products showed an **identification number**, which in most cases is **not an authorisation number**.

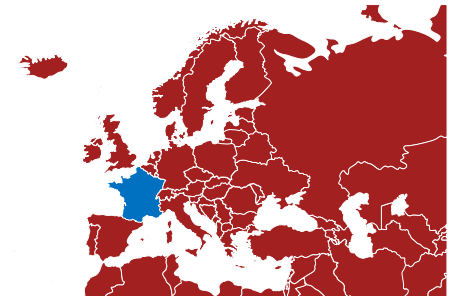


Results of the survey

France






GENERAL SURVEY RESULTS

- When leaving out **Formica (rufa)**, which was **rarely directly available in the pharmacies surveyed**, nearly all requested homeopathic medicinal products were available when the local data collector surveyed the pharmacy.
- The predetermined **anthroposophic products** had **generally no direct availability**, because the products were **out-of-stock** or because the products were in general **not sold by the pharmacist**. In the latter case, pharmacists advised the local data collector to go to another pharmacy.
- **Delivery lead times** when ordering products (i.e. from time of demand till moment of delivery) ranged from next day deliveries to products available 6 business days after the pharmacy visit.







































Results of the survey

France

Availability ...	
	< 25%
	25% ≤ x < 50%
	50% ≤ x < 75%
	75% ≤ x < 100%
	= 100%
n/a No data available	



































GENERAL SURVEY RESULTS

- Survey results per **region**, based on 5 pharmacy visits in each of the 3 geographical areas

	Direct availability			Availability after order placed		
	Capital	Middle-sized city	Countryside	Capital	Middle-sized city	Countryside
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

- Survey results per **city area**, based on 5 pharmacy visits in each of the 3 city areas surveyed

	Direct availability			Availability after order placed		
	Paris	Nantes	Arras	Paris	Nantes	Arras
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

Results of the survey

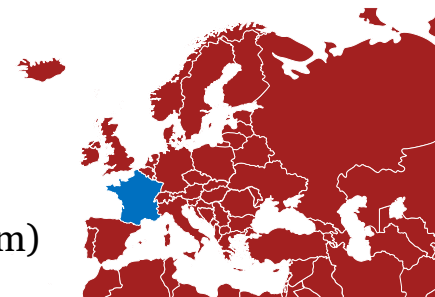
France

DETAILED SURVEY RESULTS

HP1 The **direct availability** of **Pulsatilla** in the pharmacies surveyed is **high** (i.e. in 13 out of the 15 pharmacies surveyed). One pharmacy placed an order and delivered the product accordingly. Another pharmacy advised the local data collector to go to another pharmacy so to get the product. In two cases, the purchased product did not show a **brand label** but had a pharmacy's label instead. Moreover, the term "**homeopathic medicinal product**" was not stated on the product.

HP2 Only a **few** pharmacies (in particular 2 out of the 15 pharmacies surveyed) had **Formica (rufa)** directly available to the local data collector. Most of the pharmacists could order and deliver the product accordingly. In some cases (i.e. at 4 pharmacies), the pharmacist did not sell Formica (rufa) and advised the local data collector to go to another pharmacy in order to get the product. Again, in two cases, the purchased product did not show a **brand label** but had a pharmacy's label instead. Moreover, the term "**homeopathic medicinal product**" was not stated on one of the these two products.

HP3 All of the pharmacies surveyed could provide the local data collector with a homeopathic medicinal product against a **common cold / flu**. The most common product recommended by pharmacists was Oscillococcinum. Two pharmacists even recommended two products (Oscillococcinum and Lehning 52, and, Serum de yersin and influenzinum) as they explained that these products are complementary.



Results of the survey

France

DETAILED SURVEY RESULTS

HP4

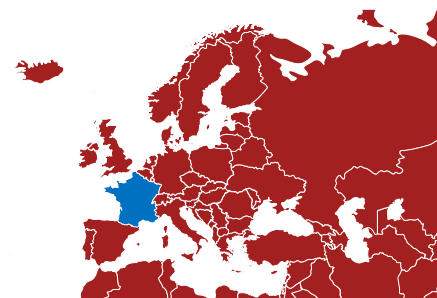
As for the homeopathic products against common cold / flu, all of the pharmacists surveyed could instantly provide the local data collector with a homeopathic medicinal product against **stress / exhaustion**. The most common product recommended by pharmacists was Sedatif PC. Again, one pharmacist even recommended two products (Gelsemium and Ignatia).

AP1

With regard to the anthroposophic products **WALA Aurum / Stibium / Hyoscyamus Globuli** and **WELEDA Aurum / Hyoscyamus comp. liquid dilution**, only one pharmacy could immediately serve the local data collector. However, it concerned a substitute product, namely Aurum D20. The pharmacists visited explained the local data collector that the reasons for the products not being directly available, were out-of-stock on the one hand, or the products not being sold in the pharmacy surveyed on the other hand. In the latter case, the pharmacist did not place an order, but advised the local data collector to go to another pharmacy. One pharmacist, who ordered the product, even asked the local data collector whether (s)he discovered the products in Germany. Two ordered products, did also concern substitute products (i.e. Hyoscyamus D20 and Aurum D10).

AP2

None of the pharmacies visited, had **WALA Mercurialis Salbe** nor **WELEDA Mercurialis perennis 10% Salbe** directly available. The same story as for the other anthroposophic medicinal product questioned, holds for this products. Reasons for the products' non-direct availability are out-of-stock (but order placed consequently) or not being sold by the pharmacist. In the latter case, the pharmacist advised the local data collector to go to another pharmacy.



Geographical areas surveyed

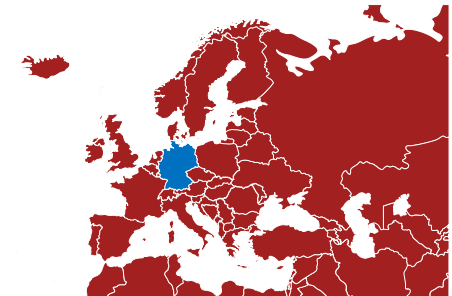
Germany



German **geographical areas** in which 'availability' data was collected:

- **Munich**
- **Frankfurt**
- **Leipzig**

With the exception of three magistral preparations, **all** purchased and collected medicinal products showed an **identification number**, which is an **authorisation number**.

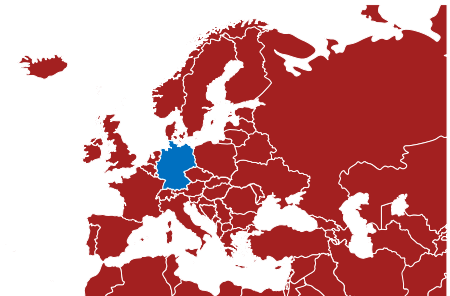


Results of the survey

Germany






GENERAL SURVEY RESULTS

- In general, the four **homeopathic** products which are part of the survey, could be collected **in most of the pharmacies**. Where the products could not be found due to out-of-stock reasons, an order was placed. The most exceptional homeopathic product is Formica (rufa) which seems to have a very small demand in the market.
- The two **anthroposophic** products which are part of the survey, were **generally not directly available** due to out-of-stock reasons. However, both products could be easily ordered and collected.
- The pharmacists could **order the demanded products in all cases from their wholesaler**. If the pharmacist's wholesaler did not have the product in stock, (s)he could order it from another wholesaler. The big **exception** was **Formica (rufa)**: in some cases the pharmacists ordered it from their wholesaler, in other cases they ordered it from an international company or the product was not deliverable at all.
- **Delivery lead time** depends on the availability, but also on the time of order and the weekday. Delivery on the weekend needs more time. In general, most products were **delivered within the same day**.







































Results of the survey

Germany

Availability ...	
	< 25%
	25% ≤ x < 50%
	50% ≤ x < 75%
	75% ≤ x < 100%
	= 100%
n/a No data available	































GENERAL SURVEY RESULTS

- Survey results per **region**, based on 6 pharmacy visits in big city centres, 6 visits in middle-sized city centres and 3 visits to medicine outlets in the countryside

	Direct availability			Availability after order placed		
	Big city	Middle-sized city	Countryside	Big city	Middle-sized city	Countryside
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

- Survey results per **city area**, based on 5 pharmacy visits in each of the 3 city areas surveyed

	Direct availability			Availability after order placed		
	Frankfurt	Munich	Leipzig	Frankfurt	Munich	Leipzig
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

Results of the survey

Germany

DETAILED SURVEY RESULTS

HP1 Only a few pharmacies had **Pulsatilla** (C12 or higher) in stock, but it was always deliverable. D-potencies are more common and as such, more directly available. Some pharmacies, specialised in homeopathic sciences, had special little packed tubes of Pulsatilla.

HP2 **Formica (rufa)** is the most exceptional product of the list of products surveyed as it seems to have a very small demand in the market. It is more common in D-potencies than C-potencies and its delivery is often difficult. As such, some pharmacists provided D-potencies instead of C-potencies, and also lower dilutions than the equivalent to C-12 or higher. Some pharmacies could not order it from their wholesaler, but had to order it from an international company. In one case the local data collector had to pay extra postal charges for the delivery from abroad. Of all visited pharmacies, there was **none** that had Formica (rufa) **in stock in any potency** – even the specialised pharmacies did not have Formica (rufa) directly available. One pharmacy said that Formica (rufa) was deliverable from abroad, but sent a letter after a few days saying that Formica (rufa) existed only in D-potencies and consequently sent the money back.



Results of the survey

Germany

DETAILED SURVEY RESULTS

HP3

Pharmacists often recommended **Ferrum phosphoricum** or **Meditonsin** against **common cold**. A few pharmacists explained that it was difficult to find a homeopathic product that treats common cold, because every homeopathic product treats only specific symptom. One pharmacy even sold an anthroposophic product as homeopathic product, because it was produced in a homeopathic way.

HP4

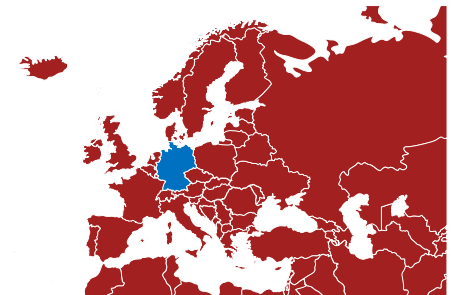
The most popular homeopathic products against **stress / exhaustion** in the market seem to be **Neurexan** or **Hypericum**. One pharmacy sold an anthroposophic product as a homeopathic product, because it was produced in a homeopathic way.

AP1

Many pharmacies did not have **WALA Aurum / Stibium / Hyoscyamus Globuli** nor **WELEDA Aurum / Hyoscyamus comp. liquid dilution** in stock, but they were in equal measure **deliverable**. One pharmacy delivered a wrong product (WALA Aurum / Strophanthus Globuli).

AP2

Many pharmacies did not have **WALA Mercurialis Salbe** nor **WELEDA Mercurialis perennis 10% Salbe** in stock, but they were in equal measure **deliverable**.



Geographical areas surveyed **Romania**



Romanian **geographical areas** in which 'availability' data was collected:

- **Bucharest**
- **Pitesti**
- **Alexandria**

It was not possible to validate the identification numbers described by the data collector due to a loss of the pack with the samples on the postal way.



Results of the survey

Romania






GENERAL SURVEY RESULTS

- In Romania, various homeopathic products may be found in **drugstores**, which are allowed to sell homeopathic OTC medicinal products. Nevertheless, the survey **only** focused on licensed **pharmacies**.
- Generally, the **homeopathic** products which are part of the survey, were found in most of the pharmacies. Where the products could not be found, an order was placed and the pharmacist informed the local data collector that the product could be delivered in maximum one week.
- With regards to the **anthroposophic** products, the Romanian legislation does **not recognise** them in the sense that they are not specifically regulated. However, the predetermined anthroposophic medicinal products have been **asked for to the pharmacist**. Nevertheless, these could not be found / ordered from any of the pharmacies visited. Some of the pharmacists informed the local data collector that there is no Romanian importer which can make available these products and a direct order from the producer is not possible. Other pharmacists were not even familiar with the existence of these products.






































Results of the survey

Romania

Availability ...	
	< 25%
	25% ≤ x < 50%
	50% ≤ x < 75%
	75% ≤ x < 100%
	= 100%
n/a No data available	



































GENERAL SURVEY RESULTS

- Survey results per **region**, based on 4 pharmacy visits in the country's capital, 3 visits in a middle-sized city centre and 3 visits to medicine outlets in a small town

	Direct availability			Availability after order placed		
	Capital	Middle-sized city	Small town	Capital	Middle-sized city	Small town
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

- Survey results per **city area**, based on 4 pharmacy visits in Bucharest, 3 visits in Pitesti and 3 visits to medicine outlets in Alexandria

	Direct availability			Availability after order placed		
	Bucharest	Pitesti	Alexandria	Bucharest	Pitesti	Alexandria
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

Results of the survey

Romania

DETAILED SURVEY RESULTS

HP1

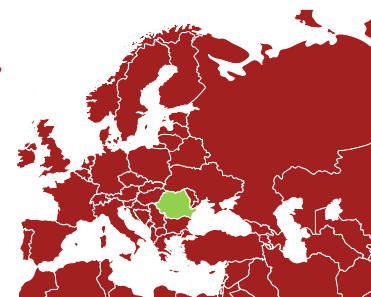
Pulsatilla was **directly available in many of the pharmacies** visited, more specifically in 6 out of the 10 pharmacies visited. The purchased products were Pulsatilla CH 15 and CH30. When being out-of-stock (which was the case in one pharmacy), the pharmacist ordered and delivered the product. Some pharmacies (i.e. 3 out of the 10 pharmacies surveyed) did not deliver the product as they stated that the product was **not commercialised in their pharmacy**. The pharmacists told the local data collector that (s)he had never sold this remedy and that (s)he cannot order it.

HP2

Only in two pharmacies surveyed, the homeopathic medicinal product **Formica (rufa)** was directly available. Some pharmacists did **not have the product in stock** but ordered it for the local data collector. Again, the collected products were Formica (rufa) CH 15 and CH30. However, the major part of the pharmacists (i.e. 5) informed the local data collector on the fact that Formica (rufa) is **not commercialised in their pharmacy** because there are no requests for it (from clients). Two of them tried to make the product available to the local data collector, but informed him / her afterwards (via phone) that it was not possible.

HP3

All pharmacists surveyed were able to recommend and **directly deliver a homeopathic medicinal product against common cold / flu**. The products collected were mainly Oscillococcinum, Stodal and Homeogene 9. One pharmacist told the local data collector that the homeopathic doctor should have recommended a remedy and that (s)he should not ask the pharmacist for a specific medicine. However, when insisting, the pharmacist was willing to provide Oscillococcinum.



Results of the survey

Romania

DETAILED SURVEY RESULTS

HP4

Also when requesting a **homeopathic medicinal product against common stress / exhaustion**, all pharmacists surveyed were able to recommend and **directly deliver** a product. The products collected were mainly Sedatif PC. The local data collector asked to one pharmacist if (s)he could provide another similar product – instead of Sedatif PC, but the latter was the only one available.

AP1

None of the pharmacies visited had **WALA Aurum / Stibium / Hyoscyamus Globuli** nor **WELEDA Aurum / Hyoscyamus comp. liquid dilution** in stock, because the products are not commercialised in the pharmacy and they could not be ordered because there is no Romanian importer for it. Moreover, many pharmacists informed the local data collector that (s)he never heard of these medicinal products. Two pharmacists explained that they cannot order the products from Germany as they generally acquire medicines from an importer.

AP2

Also for **WALA Mercurialis Salbe** and **WELEDA Mercurialis perennis 10% Salbe**, none of the pharmacists surveyed, commercialise these products and consequently do not have them available as there is no Romanian importer for these products. A couple of pharmacists admitted that they had never heard about the WALA and WELEDA products.



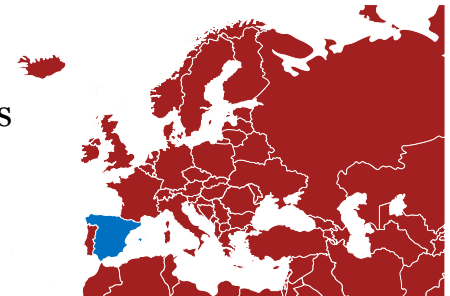
Geographical areas surveyed **Spain**



Spanish **geographical areas** in which 'availability' data was collected:

- **Madrid**
- **Barcelona**
- **Sevilla**

None of the purchased and collected medicinal products showed a product specific identification number which is an **authorisation number**.



Results of the survey

Spain






GENERAL SURVEY RESULTS

- In general, the four **homeopathic** products which are part of the survey, are in most cases immediately available, except for Formica (rufa). None of the surveyed pharmacies had the product Formica (rufa) in stock, however, it was always deliverable within a reasonable time frame.
- **Anthroposophic** products were difficult to find immediately. However, there was in general no problem in ordering the first anthroposophic product of the list to be surveyed in most of the pharmacies. In a couple of cases, once the second anthroposophic product to be surveyed was ordered, the pharmacist phoned the local data collector afterwards to cancel the order due to the unavailability of the latter product.
- The main reasons for products not being directly available are **out-of-stock** and a **lack of knowledge on homeopathic and anthroposophic products of the pharmacist**.
- The time between order placement and **order delivery** was generally **a couple of days**, with a maximum of 5 working days.







































Results of the survey

Spain

Availability ...	
	< 25%
	25% ≤ x < 50%
	50% ≤ x < 75%
	75% ≤ x < 100%
	= 100%
n/a No data available	

GENERAL SURVEY RESULTS

- Survey results per **region**, based on 4 pharmacy visits in the country's capital, 8 visits in big city centres and 3 visits to a medicine outlet in the countryside

	Direct availability			Availability after order placed		
	Capital	Big city	Countryside	Capital	Big city	Countryside
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

- Survey results per **city area**, based on 5 pharmacy visits in each of the 3 city areas surveyed

	Direct availability			Availability after order placed		
	Barcelona	Sevilla	Madrid	Barcelona	Sevilla	Madrid
HP1						
HP2						
HP3						
HP4						
AP1						
AP2						

Source: PwC analysis based on survey results, March 2012

Results of the survey

Spain

DETAILED SURVEY RESULTS

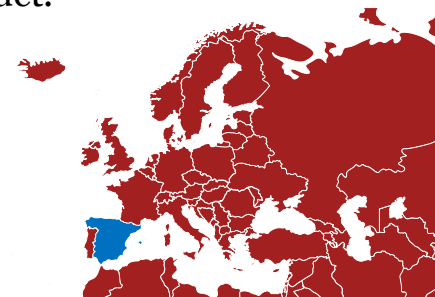
HP1 In many cases, **Pulsatilla** was **directly available**. Besides, it was always deliverable when ordered.

HP2 **None of the surveyed pharmacies** had the product **Formica (rufa)** available at hand. However, every pharmacist visited could order and deliver the product.

HP3 The **large majority** of visited pharmacies (i.e. 14 out of 15 pharmacies surveyed) could **immediately deliver a homeopathic product against a common cold or flu**. Only one pharmacist did not have anything in stock, but ordered a product accordingly. The most common product recommended by the pharmacist was **Oscillococcinum**.

HP4 A **homeopathic product against stress / exhaustion** was also **directly available in most of the pharmacies visited**. However, in the other cases (i.e. 3 out of the 15 pharmacies surveyed), pharmacists had **not enough knowledge about possible references** they could recommend and as such, could not provide the local data collector with an appropriate product.

AP1 Only a small number of pharmacies had the **WELEDA Aurum / Hyoscyamus comp. liquid dilution** product in stock. In general, pharmacists could however deliver it after ordering the product. Nevertheless, many pharmacists reported that they did not know **WALA Aurum / Stibium / Hyoscyamus Globuli**.



Results of the survey

Spain

DETAILED SURVEY RESULTS

AP₂

None of the visited pharmacies had **WALA Mercurialis Salbe** nor **WELEDA Mercurialis perennis 10% Salbe** in stock. Many pharmacists informed the local data collector that they did not know WALA Mercurialis Salbe. Furthermore, only a few pharmacists (i.e. 3 out of 15 pharmacists visited) were able to order and deliver the WELEDA Mercurialis perennis 10% Salbe. The others explained the unavailability of WELEDA Mercurialis perennis 10% Salbe by stating on the one hand that the product is not produced anymore (some pharmacists even ordered the product and phoned the local data collector afterwards to cancel the order due to the product's unavailability), or on the other hand that they did not know these products.

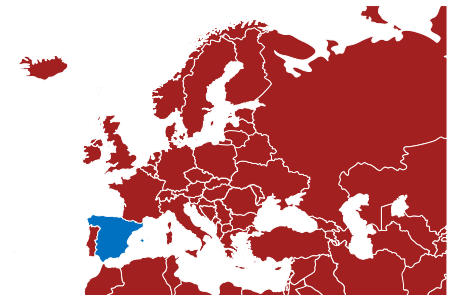


Table of contents

Executive summary	p. 2
Objective and approach of the project	p. 4
Methodology	p. 7
Scope of data collection	p. 13
Country findings	p. 17
Annex – Validation of products provided	p. 44

Bulgaria (1/3)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Bulgaria	Sofia	Capital	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			Started searching for company via Internet	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			Asked where the company is from	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP3	Influcid	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20040331	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	HP3	Coryzalia	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	9600096	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	HP3	Rhus Toxicodendron	Yes	None	No			Expressed surprise that only one dose is bought	Yes	Yes	Yes	Yes	Yes	No		Single remedy (without indication)
Bulgaria	Sofia	Capital	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP4	Neuropan Syrup	Yes	None	No			Suggested the same product in tablets	Yes	Yes	Yes	Yes	No	1621-2001	Reg. No. (Per)	Food supplement
Bulgaria	Sofia	Capital	08/03/2012	HP4	Sedatif PC	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	9600099	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	HP4	Sedacur Forte	Yes	None	No			None	Yes	Yes	Yes	Yes	No	20030685	Reg. No. (Per)	Phyto
Bulgaria	Sofia	Capital	08/03/2012	HP3	Gripp-Heel	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20000093	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	HP3	Kalium Phosphoricum	Yes	None	No			Expressed concern that the lowest intensity dose is bought	Yes	Yes	Yes	Yes	Yes	No		Different remedy on the picture (30CH) Delivered is 15CH single remedy (without indication)
Bulgaria	Sofia	Capital	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			Started searching for company via Internet	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			Asked where the company is from	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP3	Paragrippe	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	9600053	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	HP4	Bland	Yes	None	No			Praised by pharmacist as being efficient	Yes	Yes	Yes	Yes	No			Food supplement
Bulgaria	Sofia	Capital	08/03/2012	HP4	Remotiv	Yes	None	No			Pharmacist warned that medicine is not to be taken during summer due to light-sensitivity	Yes	Yes	Yes	Yes	No	20030262	Reg. No. (Per)	Phyto
Bulgaria	Sofia	Capital	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					

Bulgaria (2/3)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Bulgaria	Varna	Big city	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP3	Influcid	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20040331	Reg. No. (Per)	
Bulgaria	Varna	Big city	08/03/2012	HP4	DoppelHerz Aktiv	Yes	None	No			None	Yes	Yes	Yes	Yes	No			Food supplement
Bulgaria	Varna	Big city	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP3	Influcid	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20040331	Reg. No. (Per)	
Bulgaria	Varna	Big city	08/03/2012	HP4	Magnesium Phosphoricum	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20100164	Reg. No. (Per)	Dr. Schuessler Salt (without indication)
Bulgaria	Varna	Big city	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	HP3	Tonsipret	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes			Not delivered
Bulgaria	Varna	Big city	08/03/2012	HP3	Gripp-Heel	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20000093	Reg. No. (Per)	
Bulgaria	Varna	Big city	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Varna	Big city	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP3	Oscillococcinum	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	9600052	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	HP3	Bronchialis Heel	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20010941	Reg. No. (Per)	No PIL
Bulgaria	Sofia	Capital	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP4	Sedatif PC	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	9600099	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	07/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	07/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	07/03/2012	HP3	Influcid	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20040331	Reg. No. (Per)	
Bulgaria	Sofia	Capital	07/03/2012	HP3	Euforbicum Compositum	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20000398	Reg. No. (Per)	
Bulgaria	Sofia	Capital	07/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					

Bulgaria (3/3)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Bulgaria	Sofia	Capital	07/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	HP3	Angin Heel	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20011222	Reg. No. (Per)	No PIL
Bulgaria	Sofia	Capital	08/03/2012	HP3	Gripp-Heel	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20000093	Reg. No. (Per)	
Bulgaria	Sofia	Capital	08/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Sofia	Capital	08/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP3	Coryzalia	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	9600096	Reg. No. (Per)	
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP3	Engystol	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	20000400	Reg. No. (Per)	
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP2	Formica (rufa)	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP3	Homeogen 9	Yes	None	No			None	Yes	Yes	Yes	Yes	Yes	9600038	Reg. No. (Per)	
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP3	ImmunoMix	Yes	None	No			None	Yes	Yes	Yes	Yes	No			Italian package with one Bulgarian sticker, in italian language: food supplement
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	HP1	Pulsatilla	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP1	Aurum	No	Product not positioned on the market	No			None	No	No	No					
Bulgaria	Byala Slatina	Middle-sized city	10/03/2012	AP2	Mercurialis	No	Product not positioned on the market	No			None	No	No	No					

France (1/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
France	Paris	Capital	27/02/2012	HP1	Pulsatilla	No	Out-of-stock	Yes	02/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation number)	
France	Paris	Capital	27/02/2012	HP2	Formica	No	Out-of-stock	Yes	02/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation number)	
France	Paris	Capital	27/02/2012	HP3	Oscillocochinum	Yes					2 pills a day	Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation number) Visa (authorisation number)	Homeopathic medicinal product on the PIL, not on the package
France	Paris	Capital	27/02/2012	HP4	Sédatif PC	Yes					1 pill a day	Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation number) Visa (authorisation number)	
France	Paris	Capital	27/02/2012	AP1	Hyoscyamus D20	No	Out-of-stock	Yes	02/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	00 77 907	CIP No. (no authorisation number)	
France	Paris	Capital	27/02/2012	AP2	Mercurialis	No	Out-of-stock	Yes	02/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	87 09979	CIP No. (no authorisation number)	
France	Paris	Capital	27/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	No			No brand label pharmacy's label instead, no "homeopathic medicinal product", no CIP
France	Paris	Capital	27/02/2012	HP2	Formica	Yes						Yes	Yes	Yes	Yes	No			No brand label pharmacy's label instead, no "homeopathic medicinal product", no CIP
France	Paris	Capital	27/02/2012	HP3	Oscillocochinum	Yes					2 pills a day	Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Paris	Capital	27/02/2012	HP4	Zenalia	Yes					2 pills a day for 2 weeks	Yes	Yes	Yes	Yes	Yes	(1) CIP 3400936096707 (2) 360 967-0	(1) CIP No. (no authorisation no) (2) authorisation no)	
France	Paris	Capital	27/02/2012	AP1	Aurum met D20	Yes						Yes	Yes	Yes	Yes	Yes	21404	CIP No. (no authorisation no)	
France	Paris	Capital	27/02/2012	AP2	Mercurialis	No	Out-of-stock	Yes	28/02/2012	28/02/2012		Yes	Yes	Yes	Yes	Yes	87 09979	CIP No. (no authorisation no)	
France	Paris	Capital	27/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606116	CIP No. (no authorisation no)	
France	Paris	Capital	27/02/2012	HP2	Formica	No	Not sold there	No			Advised to go to an other pharmacy								
France	Paris	Capital	27/02/2012	HP3	Oscillocochinum	Yes						Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Paris	Capital	27/02/2012	HP4	Sédatif PC	Yes						Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	

France (2/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
France	Paris	Capital	27/02/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Not sold there	No			Advised to go to another pharmacy								
France	Paris	Capital	27/02/2012	AP2	Mercurialis	No	Not sold there	No			Advised to go to another pharmacy								
France	Paris	Capital	28/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606116	CIP No. (no authorisation no)	
France	Paris	Capital	28/02/2012	HP2	Formica	No	Out-of-stock	Yes	29/02/2012	30/02/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation no)	
France	Paris	Capital	28/02/2012	HP3	Oscillococcinum	Yes					1 to 3 pills a day	Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Paris	Capital	28/02/2012	HP4	Gelsemium & Ignatia	Yes					5 units 3 times a day	Yes	Yes	Yes	Yes	Yes	0333109 0384101	CIP No. (no authorisation no)	Single Remedy (without indication)
France	Paris	Capital	28/02/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Not sold here	No			At first, placed an order, then cancelled it and advised to go in another pharmacy								
France	Paris	Capital	28/02/2012	AP2	Mercurialis	No	Not sold here	No			At first, placed an order, then cancelled it and advised to go in another pharmacy								
France	Paris	Capital	28/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606116	CIP No. (no authorisation no)	
France	Paris	Capital	28/02/2012	HP2	Formica	No	Not sold here	No			Advised to go to another pharmacy								
France	Paris	Capital	28/02/2012	HP3	Oscillococcinum	Yes						Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Paris	Capital	28/02/2012	HP4	Sédatif PC	Yes						Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Paris	Capital	28/02/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Not sold here	No			Advised to go to another pharmacy								
France	Paris	Capital	28/02/2012	AP2	Mercurialis	No	Not sold here	No			Advised to go to another pharmacy								
France	Nantes	Middle-sized city	29/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606116	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP2	Formica	No	Not sold here	No			Advised to go in another pharmacy								
France	Nantes	Middle-sized city	29/02/2012	HP3	Serum de yersin & influenzae	Yes					10 pills a week, alternatively	Yes	Yes	Yes	Yes	Yes	0918100 0909176		Single Remedy (without indication)

France (3/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
France	Nantes	Middle-sized city	29/02/2012	HP4	Sédatif PC	Yes					2 pills a day for 2 weeks	Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Not sold here	No			Advised to go to another pharmacy								
France	Nantes	Middle-sized city	29/02/2012	AP2	Mercurialis	No	Not sold here	No			Advised to go to another pharmacy								
France	Nantes	Middle-sized city	29/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	No	9031114	CIP No. (no authorisation no)	No brand label, pharmacy's label instead
France	Nantes	Middle-sized city	29/02/2012	HP2	Formica	Yes						Yes	Yes	Yes	Yes	Yes	0 19561	Only No.	No brand label, pharmacy's label instead
France	Nantes	Middle-sized city	29/02/2012	HP3	Lehning 52	Yes					20 drops twice a day	Yes	Yes	Yes	Yes	Yes	3400930603277	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP4	Zenalia	Yes					2 pills a day	Yes	Yes	Yes	Yes	Yes	(1) CIP 3400936096707 (2) 360 967-0	CIP No. (no authorisation no) (1) CIP No. (no authorisation no) (2) authorisation no	
France	Nantes	Middle-sized city	29/02/2012	AP1	Aurum met Dio	No	Out-of-stock	Yes	09/03/2012	06/03/2012		Yes	Yes	Yes	Yes	Yes	00 26459	CIP No. (no authorisation no)	Single Remedy (without indication)
France	Nantes	Middle-sized city	29/02/2012	AP2	Mercurialis	No	Out-of-stock	Yes	09/03/2012	06/03/2012		Yes	Yes	Yes	Yes	Yes	8709979	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP2	Formica	No	Out-of-stock	Yes	01/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP3	Influenzinum	Yes					1 a week (for 4 weeks)	Yes	Yes	Yes	Yes	Yes	909124	CIP No. (no authorisation no)	Single Remedy (without indication)
France	Nantes	Middle-sized city	29/02/2012	HP4	Sédatif PC	Yes					2 pills a day	Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Out-of-stock	Yes	01/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	00 20497	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	AP2	Mercurialis	No	Out-of-stock	Yes	01/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	8709979	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP1	Pulsatilla	No	Out-of-stock	No			Advised to go to another pharmacy								
France	Nantes	Middle-sized city	29/02/2012	HP2	Formica	No	Out-of-stock	No			Advised to go to another pharmacy								
France	Nantes	Middle-sized city	29/02/2012	HP3	Oscillococcinum	Yes					1 to 3 pills a day	Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Nantes	Middle-sized city	29/02/2012	HP4	Sédatif PC	Yes					2 pills 3 times a day	Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Not sold here	No			Advised to go to another pharmacy								

France (4/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
France	Nantes	Middle-sized city	29/02/2012	AP2	Mercurialis	No	Not sold here	No			Advised to go to another pharmacy								
France	Nantes	Middle-sized city	29/02/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP2	Formica	No	Out-of-stock	Yes	01/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	HP3	Oscillococcinum	Yes					1 to 3 pills a day	Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Nantes	Middle-sized city	29/02/2012	HP4	Sédatif PC	Yes					2 pills 3 times a day	Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Nantes	Middle-sized city	29/02/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Not sold here	No			This pharmacy does not work with Weleda or Wala								
France	Nantes	Middle-sized city	29/02/2012	AP2	Mercurialis	No	Not sold here	No			This pharmacy does not work with Weleda or Wala								
France	Arras	Countryside	05/03/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP2	Formica	No	Out-of-stock	Yes	08/03/2012	07/03/2012		Yes	Yes	Yes	Yes	Yes	316128	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP3	Lehning 52	Yes						Yes	Yes	Yes	Yes	Yes	3400930603277	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP4	Sédatif PC	Yes					1 pill a day	Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Arras	Countryside	05/03/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Out-of-stock	Yes	08/03/2012	07/03/2012	Asked if I discovered that product in Germany	Yes	Yes	Yes	Yes	No			Pharmaceutical preparation
France	Arras	Countryside	05/03/2012	AP2	Mercurialis	No	Out-of-stock	Yes	08/03/2012	07/03/2012		Yes	Yes	Yes	Yes	Yes	8709979	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP2	Formica	No	Out-of-stock	Yes	07/03/2012	06/03/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP3	Lehning 52 + Oscillococcinum	Yes					Explained that products will be complementary	Yes	Yes	Yes	Yes	Yes	3400930603277 + 3400932811007	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP4	Biomag	Yes					2 to 6 pills a day	Yes	Yes	Yes	Yes	Yes	3400934025785	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Out-of-stock	Yes	07/03/2012	06/03/2012		Yes	Yes	Yes	Yes	No			Pharmaceutical preparation
France	Arras	Countryside	05/03/2012	AP2	Mercurialis	No	Out-of-stock	Yes	07/03/2012	06/03/2012		Yes	Yes	Yes	Yes	Yes	8709979	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP2	Formica	No	Out-of-stock	Yes	07/03/2012	07/03/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation no)	

France (5/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
France	Arras	Countryside	05/03/2012	HP3	Oscillococcinum	Yes						Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Arras	Countryside	05/03/2012	HP4	Sédatif PC	Yes						Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Arras	Countryside	05/03/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Not sold here	No			Advised to go in another pharmacy								
France	Arras	Countryside	05/03/2012	AP2	Mercurialis	No	Not sold here	No			Advised to go in another pharmacy								
France	Arras	Countryside	05/03/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP2	Formica	No	Out-of-stock	Yes	07/03/2012	07/03/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP3	Lehning 52	Yes						Yes	Yes	Yes	Yes	Yes	3400930603277	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP4	Sédatif PC	Yes						Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Arras	Countryside	05/03/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Out-of-stock	Yes	07/03/2012	07/03/2012	Mentionned that he had never sold that product	Yes	Yes	Yes	Yes	No			Pharmaceutical preparation
France	Arras	Countryside	05/03/2012	AP2	Mercurialis	No	Out-of-stock	Yes	07/03/2012	07/03/2012	Mentionned that he had never sold that product	Yes	Yes	Yes	Yes	Yes	8709979	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP1	Pulsatilla	Yes						Yes	Yes	Yes	Yes	Yes	606122	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP2	Formica	No	Out-of-stock	Yes	08/03/2012	07/03/2012		Yes	Yes	Yes	Yes	Yes	0 316111	CIP No. (no authorisation no)	
France	Arras	Countryside	05/03/2012	HP3	Oscillococcinum	Yes						Yes	Yes	Yes	Yes	No	CIP 3400932811007 Visa 215-1502	CIP No. (no authorisation no) Visa (authorisation no)	Homeopathic Medicinal Product on the PIL, not on the package
France	Arras	Countryside	05/03/2012	HP4	Sédatif PC	Yes					1 pill a day	Yes	Yes	Yes	Yes	Yes	CIP 3400931233879 visa 21-824 (b)-14.499	CIP No. (no authorisation no) Visa (authorisation no)	
France	Arras	Countryside	05/03/2012	AP1	Aurum/Hyoscyamus/Stibium	No	Out-of-stock	Yes	08/03/2012	07/03/2012		Yes	Yes	Yes	Yes	No			Pharmaceutical preparation
France	Arras	Countryside	05/03/2012	AP2	Mercurialis	No	Out-of-stock	Yes	08/03/2012	07/03/2012		Yes	Yes	Yes	Yes	Yes	8709979	CIP No. (no authorisation no)	

Germany (1/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Germany	Munich	Big city	24/02/2012	HP1	Pulsatilla C30 Globuli 10g	Yes						Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Munich	Big city	24/02/2012	HP2	Formica Rufa D12 Globuli	No	Out-of-stock	Yes	24/02/2012	24/02/2012	The pharmacist said that this was a really exceptional product.	Yes	Yes	Yes	Yes	Yes	3135.55.52	Reg.-Nr.	
Germany	Munich	Big city	24/02/2012	HP3	Ferrum Phos Comp Globuli 10g	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold and asked for the symptoms.	Yes	Yes	Yes	Yes	No	6648698.00.00	ZuL.-Nr.	In PIL declared as Anthroposophic
Germany	Munich	Big city	24/02/2012	HP4	Neurexan 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion. The pharmacist gave instruction how to take Ferrum phos and Neurexan.	Yes	Yes	Yes	Yes	Yes	16814.00.01	ZuL.-Nr.	
Germany	Munich	Big city	24/02/2012	AP1	Aurum/Hyoscyamos comp. Dilution 50ml	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6629614.00.00	ZuL.-Nr.	
Germany	Munich	Big city	24/02/2012	AP2	Mercurialis Salbe 30g	Yes						Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	ZuL.-Nr.	
Germany	Munich	Big city	24/02/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Munich	Big city	24/02/2012	HP2	Formica Rufa D30 Globuli 10g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	Yes	3135.55.52	Reg.-Nr.	
Germany	Munich	Big city	24/02/2012	HP3	Meteoreisen Globuli Velati Globuli 20g	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold. She sold an anthroposophic product as a homeopathic product, because it is produced in a homeopathic way.	Yes	Yes	Yes	Yes	No (anthroposophic)	6506857.00.00	ZuL.-Nr.	Anthroposophic medicine (with indication)

Germany (2/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Germany	Munich	Big city	24/02/2012	HP4	Passiflora Comp Globuli 20g	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion. She sold an anthroposophic product as a homeopathic product, because it is produced in a homeopathic way.	Yes	Yes	Yes	Yes	No (anthroposophic)	6507236.00.00	Zul.-Nr.	Anthroposophic medicine (with indication)
Germany	Munich	Big city	24/02/2012	AP1	Aurum/Stibium /Hyoscyamos Globuli 20g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	Zul.-Nr.	
Germany	Munich	Big city	24/02/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	Zul.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	HP1	Pulsatilla C30 Globuli 10g	Yes						Yes	Yes	Yes	Yes	Yes	2505098.00.00	Reg.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	HP2	Formica Rufa D6 Globuli 10g	No	Out-of-stock	Yes	24/02/2012	24/02/2012	The pharmacist said that this was a really exceptional product.	Yes	Yes	Yes	Yes	Yes	3135.55.52	Reg.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	HP3	Ferrum Phos Comp Globuli 10g	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold.	Yes	Yes	Yes	Yes	No	6648698.00.00	Zul.-Nr.	In PIL declared as Anthroposophic
Germany	Munich	Middle-sized city	24/02/2012	HP4	Neurexan 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion and explained that Neurexan was a mixture of different ingredients.	Yes	Yes	Yes	Yes	Yes	16814.00.01	Zul.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	AP1	Aurum/Stibium /Hyoscyamos Globuli 20g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	Zul.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	Zul.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	HP1	Pulsatilla C30 Globuli 10g	Yes						Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	HP2	Formica Rufa D12 Globuli 10g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	Yes	47710.00.00	Reg.-Nr.	

Germany (3/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Germany	Munich	Middle-sized city	24/02/2012	HP3	Ferrum Phos Comp Globuli 10g	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold.	Yes	Yes	Yes	Yes	No	6648698.00.00	ZuL.-Nr.	In PIL declared as Anthroposophic
Germany	Munich	Middle-sized city	24/02/2012	HP4	Hypericum C30 Globuli 10g	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	Yes	2502726.00.00	Reg.-Nr.	Single Remedy (without indication)
Germany	Munich	Middle-sized city	24/02/2012	AP1	Aurum/Stibium /Hyoscyamos Globuli 20g	Yes					The pharmacist gave instruction how to take Ferrum phos and Hypericum.	Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	
Germany	Munich	Middle-sized city	24/02/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	ZuL.-Nr.	
Germany	Munich	Countryside	24/02/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Munich	Countryside	24/02/2012	HP2	Formica (Rufa)	No	Out-of-stock	Yes		25/02/2012	The pharmacist said that this was a very specific product and she did not know for sure if she could order it or when it would get there.	Yes	Yes	Yes	Yes	Yes	3135.55.52	Reg.-Nr.	
Germany	Munich	Countryside	24/02/2012	HP3	Meditonsin Dilution 35g	Yes					The pharmacist said it was difficult to find a homeopathic product that treats common cold, because every homeopathic product treats only specific symptoms.	Yes	Yes	Yes	Yes	Yes	6780363.00.00	ZuL.-Nr.	
Germany	Munich	Countryside	24/02/2012	HP4	Neurexan 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	Yes	16814.00.01	ZuL.-Nr.	

Germany (4/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Germany	Munich	Countryside	24/02/2012	AP1	Aurum/Stibium /Hyoscyamos Globuli 20g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	
Germany	Munich	Countryside	24/02/2012	AP2	Mercurialis Perennis 10% Salbe 25g	No	Out-of-stock	Yes	24/02/2012	24/02/2012		Yes	Yes	Yes	Yes	No	6639676.00.00	ZuL.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	HP2	Formica (Rufa) D6 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes	3135-55-52	Reg.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	HP3	Meditonsin Dilution 35g	Yes					The pharmacist said that he did not know a lot about homeopathic products.	Yes	Yes	Yes	Yes	Yes	6780363.00.00	ZuL.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	HP4	Neurexan 50 Tablets	Yes						Yes	Yes	Yes	Yes	Yes	16814.00.01	ZuL.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	AP2	Mercurialis Per 10% Salbe 25g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No	6639676.00.00	ZuL.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	HP2	Formica (Rufa) D6 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012	The pharmacist said that he had to order most of the products because the demand is not big enough to have it in stock.	Yes	Yes	Yes	Yes	Yes	3135-55-52	Reg.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	HP3	Ferrum Phos C12 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012	The pharmacist said that he did not know a lot about homeopathic products.	Yes	Yes	Yes	Yes	Yes	2505201.00.00	Reg.-Nr.	Single Remedy (without indication)
Germany	Frankfurt	Big city	25/02/2012	HP4	Neurexan 50 Tablets	Yes						Yes	Yes	Yes	Yes	Yes	16814.00.01	ZuL.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	
Germany	Frankfurt	Big city	25/02/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	ZuL.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	HP1	Pulsatilla C30 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	HP2	Formica (Rufa) D6 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes	3135-55-52	Reg.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	HP3	Ferrum phos D12 80 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold.	Yes	Yes	Yes	Yes	Yes	2503515.00.00	Reg.-Nr.	Schuessler Salt (without indication)

Germany (5/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Germany	Frankfurt	Middle-sized city	25/02/2012	HP4	Neurexan 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	Yes	16814.00.01	ZuL.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	27/02/2012	27/02/2012	The pharmacist gave instruction how to take Ferrum phos and Neurexan explained that Neurexan was a mixture of different ingredients.	Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	ZuL.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	HP1	Pulsatilla C30 Globuli	Yes					This pharmacy's specialisation are homeopathic products. She explained to me that the homeopathic principle is to treat like with like.	Yes	Yes	Yes	Yes	No			Pharmaceutical preparation
Germany	Frankfurt	Middle-sized city	25/02/2012	HP2	Formica (Rufa) C30 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012	The pharmacist said that Formica (Rufa) was a really exceptional product.	Yes	Yes	Yes	Yes	Yes	3135-55-52	Reg.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	HP3	Meditonsin Dilution 35g	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold.	Yes	Yes	Yes	Yes	Yes	6780363.00.00	ZuL.-Nr.	
Germany	Frankfurt	Middle-sized city	25/02/2012	HP4	Coffea C30	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	No			Pharmaceutical preparation (without indication)
Germany	Frankfurt	Middle-sized city	25/02/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	

Germany (6/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, uncomplete label info, PIL or not)?
Germany	Frankfurt	Middle-sized city	25/02/2012	AP2	Mercurialis Per 10% Salbe 25g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No	6639676.00.00	Zul.-Nr.	In PIL declared as Anthroposophic
Germany	Frankfurt	Countryside	25/02/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Frankfurt	Countryside	25/02/2012	HP2	Formica (Rufa) D6 Globuli 10g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes	3135-55-52	Reg.-Nr.	
Germany	Frankfurt	Countryside	25/02/2012	HP3	Metavirulent Dilution 50ml	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold.	Yes	Yes	Yes	Yes	Yes	6192465.00.01	Zul.-Nr.	
Germany	Frankfurt	Countryside	25/02/2012	HP4	Neurexan 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	Yes	16814.00.01	Zul.-Nr.	
Germany	Frankfurt	Countryside	25/02/2012	AP1	Aurum/Strophantus Globuli 20g	No	Out-of-stock	Yes	27/02/2012	27/02/2012	Delivery for this product needs more time than for other products, but because of the weekend they had more time to deliver it. The pharmacy delivered the wrong product (Aurum / Strophantus)!	Yes	Yes	Yes	Yes	No (anthroposophic)	6509637.00.01	Zul.-Nr.	
Germany	Frankfurt	Countryside	25/02/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	Zul.-Nr.	
Germany	Leipzig	Big city	02/03/2012	HP1	Pulsatilla C30	Yes						Yes	Yes	Yes	Yes	No			Pharmaceutical preparation
Germany	Leipzig	Big city	02/03/2012	HP2	Formica Rufa C30 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	47710.00.00	Reg.-Nr.	
Germany	Leipzig	Big city	02/03/2012	HP3	Grippheerl 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold.	Yes	Yes	Yes	Yes	Yes	6045385.00.00	Zul.-Nr.	

Germany (7/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Germany	Leipzig	Big city	02/03/2012	HP4	Neurexan 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	Yes	16814.00.01	Zul.-Nr.	
Germany	Leipzig	Big city	02/03/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	Zul.-Nr.	
Germany	Leipzig	Big city	02/03/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	Zul.-Nr.	
Germany	Leipzig	Big city	02/03/2012	HP1	Pulsatilla C30 Globuli 10g	Yes					This pharmacy's specialisation is naturopathy.	Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Leipzig	Big city	02/03/2012	HP2	Formica C12	No	Out-of-stock	Yes		Never (see re	The pharmacist said that she had to order Formica in C-potency in Austria and does not know how much time delivery takes. The supplier is called Spagyura.	No	No	No					
Germany	Leipzig	Big city	02/03/2012	HP3	Mato Hevert Erkältungstropfen 50ml	Yes					The pharmacist said it was difficult to find a homeopathic product that treats common cold, because every homeopathic product treats only specific symptoms.	Yes	Yes	Yes	Yes	Yes	6884128.00.00	Zul.-Nr.	
Germany	Leipzig	Big city	02/03/2012	HP4	Calmvalera Hevert 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	Yes	77957.00.00	Zul.-Nr.	
Germany	Leipzig	Big city	02/03/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	Zul.-Nr.	
Germany	Leipzig	Big city	02/03/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	Zul.-Nr.	

Germany (8/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Germany	Leipzig	Middle-sized city	02/03/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012	The pharmacist said that she did not know a lot about homeopathic medicine.	Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	HP2	Formica Rufa C30 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	47710.00.00	Reg.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	HP3	Grippheel 50 Tablets	Yes						Yes	Yes	Yes	Yes	Yes	6045385.00.00	ZuL.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	HP4	Bryonia C12 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	2502595.00.00	Reg.-Nr.	Single Remedy (without indication)
Germany	Leipzig	Middle-sized city	02/03/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	AP2	Mercurialis Per 10% Salbe 25g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No	6639676.00.00	ZuL.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012	The pharmacist said that products are rare and that the pharmacy's distributor does not have everything in stock. She called the wholesaler to ask other distributors to deliver products.	Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	HP2	Formica Rufa C30 Globuli 10g	No	Out-of-stock	Yes	03/03/2012	03/03/2012		Yes	Yes	Yes	Yes	Yes	47710.00.00	Reg.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	HP3	Grippheel 50 Tablets	Yes					The pharmacist informed me which was the best homeopathic product to choose to treat common cold.	Yes	Yes	Yes	Yes	Yes	6045385.00.00	ZuL.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	HP4	Hypericum C12 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012	The pharmacist informed me which was the best homeopathic product to choose to treat stress / exhaustion.	Yes	Yes	Yes	Yes	Yes	2502726.00.00	Reg.-Nr.	Single Remedy (without indication)
Germany	Leipzig	Middle-sized city	02/03/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	ZuL.-Nr.	
Germany	Leipzig	Middle-sized city	02/03/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	ZuL.-Nr.	

Germany (9/9)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, uncomplete label info, PIL or not)?
Germany	Leipzig	Countryside	02/03/2012	HP1	Pulsatilla C12 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012	The pharmacist said that he did not know a lot about homeopathic medicine.	Yes	Yes	Yes	Yes	Yes	2505098.00.01	Reg.-Nr.	
Germany	Leipzig	Countryside	02/03/2012	HP2	Formica C12 Globuli	No	Out-of-stock	Yes	03/03/2012	03/03/2012	The pharmacist said that products are rare and that the pharmacy's distributor does not have everything in stock. They had to ask other distributors to deliver.	Yes	Yes	Yes	Yes	Yes	3135.55.52	Reg.-Nr.	
Germany	Leipzig	Countryside	02/03/2012	HP3	Ferrum Phos C12 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	2505201.00.00	Reg.-Nr.	Single Remedy (without indication)
Germany	Leipzig	Countryside	02/03/2012	HP4	Hypericum C12 Globuli 10g	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	2502726.00.00	Reg.-Nr.	Single Remedy (without indication)
Germany	Leipzig	Countryside	02/03/2012	AP1	Aurum/Stibium /Hyoscyamus Globuli 20g	No	Out-of-stock	Yes	03/03/2012	03/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6506343.00.00	Zul.-Nr.	
Germany	Leipzig	Countryside	02/03/2012	AP2	Mercurialis Salbe 30g	No	Out-of-stock	Yes	03/03/2012	03/03/2012		Yes	Yes	Yes	Yes	No (anthroposophic)	6505585.00.00	Zul.-Nr.	

Romania (1/7)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Romania	Bucharest	Capital	29/02/2012	HP1	Pulsatilla	Yes	n/a	No	n/a			Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP2	Formica	No	Out-of-stock	Yes	09/03/2012	15/03/2012		Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist told me that the homeopathic doctor should have recommended me a remedy and that I shouldn't ask her for a specific medicine. But I insisted and she recommended to me Oscillocochinum.	Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The same remark as above: she was reticent at recommending me a medicine, but eventually she recommended to me SEDATIF PC.	Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	The product is not commercialised in the pharmacy and it couldn't be ordered because there is no Romanian importer for it.	No	n/a		Also, the pharmacist told me that she never heard of this medicinal product.	n/a	n/a	n/a	No				
Romania	Bucharest	Capital	29/02/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	The product is not commercialised in the pharmacy and it couldn't be ordered because there is no Romanian importer for it.	No	n/a		Also, the pharmacist told me that she never heard of this medicinal product.	n/a	n/a	n/a	No				
Romania	Bucharest	Capital	29/02/2012	HP1	Pulsatilla	Yes	n/a	No	n/a			Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP2	Formica	No	Out-of-stock	Yes	05/03/2012	09/03/2012		Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		She recommended to me STODAL (from Boiron) without any additional questions.	Yes	Yes	Yes	No				

Romania (2/7)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Romania	Bucharest	Capital	29/02/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		She recommended to me Lycopodium Clavatum (from Boiron) and asked me if I wanted the same concentration as the first ones and I said yes and she gave me Lycopodium Clavatum CH30.	Yes	Yes	Yes	No				Single Remedy (without indication)
Romania	Bucharest	Capital	29/02/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	The product is not commercialised in the pharmacy and it couldn't be ordered because there is no Romanian importer for it.	No	n/a		Also, the pharmacist said that she never sold medicinal products from Wala or Weleda and that she cannot help me in this respect.	n/a	n/a	n/a	No				
Romania	Bucharest	Capital	29/02/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	The product is not commercialised in the pharmacy and it couldn't be ordered because there is no Romanian importer for it.	No	n/a		Also, the pharmacist said that she never sold medicinal products from Wala or Weleda and that she cannot help me in this respect.	n/a	n/a	n/a	No				
Romania	Bucharest	Capital	29/02/2012	HP1	Pulsatilla	Yes	n/a	No	n/a			Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP2	Formica	Yes	n/a	No	n/a			Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Homeogene 9 from Boiron.	Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Aurum Metallicum, CH200, from Boiron - homeopathic product.	Yes	Yes	Yes	No				Single Remedy (without indication)
Romania	Bucharest	Capital	29/02/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they cannot order the products from Germany as they generally acquire the medicines from an importer.	n/a	n/a	n/a	No				

Romania (3/7)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Romania	Bucharest	Capital	29/02/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they cannot order the products from Germany as they generally acquire the medicines from an importer.	n/a	n/a	n/a	No				
Romania	Bucharest	Capital	29/02/2012	HP1	Pulsatilla	Yes	n/a	No	n/a			Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP2	Formica	Yes	n/a	No	n/a			Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Oscilloccoccinum from Boiron.	Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Sedatif PC from Boiron.	Yes	Yes	Yes	No				
Romania	Bucharest	Capital	29/02/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist never heard about this product.	n/a	n/a	n/a	No				
Romania	Bucharest	Capital	29/02/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist never heard about this product.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP1	Pulsatilla	No	Out-of-stock	Yes	13/03/2012	15/03/2012		Yes	Yes	Yes	No				
Romania	Alexandria	Other	06/03/2012	HP2	Formica	No	This product is not commercialised in the pharmacy because there is no request for it (from the clients). The pharmacist tried to make available the product, but it was not possible.	No	n/a		The pharmacist told me that they do not commercialise granular homeopathic products.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Stodal Syrup from Boiron.	Yes	Yes	Yes	No				
Romania	Alexandria	Other	06/03/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Sedatif PC from Boiron.	Yes	Yes	Yes	No				

Romania (4/7)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Romania	Alexandria	Other	06/03/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda and that they cannot order the products from Germany as they generally acquire the medicines from an importer.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda and that they cannot order the products from Germany as they generally acquire the medicines from an importer.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP1	Pulsatilla	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that she had never sold this remedy and that she cannot order it.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP2	Formica	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that she had never sold this remedy and that she cannot order it.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Oscillocochinum from Boiron.	Yes	Yes	Yes	No				
Romania	Alexandria	Other	06/03/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Sedatif PC from Boiron.	Yes	Yes	Yes	No				

Romania (5/7)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Romania	Alexandria	Other	06/03/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist never heard about this product.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist never heard about this product.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP1	Pulsatilla	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that she had never sold this remedy and that she cannot order it.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP2	Formica	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that she had never sold this remedy and that she cannot order it.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Paragrippe from Boiron.	Yes	Yes	Yes	No				
Romania	Alexandria	Other	06/03/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Sedatif PC from Boiron.	Yes	Yes	Yes	No				
Romania	Alexandria	Other	06/03/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda.	n/a	n/a	n/a	No				
Romania	Alexandria	Other	06/03/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP1	Pulsatilla	Yes	n/a	No	n/a			Yes	Yes	Yes	No				

Romania (6/7)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Romania	Pitesti	Middle-sized city	09/03/2012	HP2	Formica	No	This product is not commercialised in the pharmacy.	No	n/a		Initially, the pharmacist told me that she could order the product, but then she called and told me that the warehouse from which they usually order homeopathic products does not have available the product.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Homeogene 9 from Boiron.	Yes	Yes	Yes	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Sedatif PC from Boiron.	Yes	Yes	Yes	No				
Romania	Pitesti	Middle-sized city	09/03/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP1	Pulsatilla	Yes	n/a	No	n/a			Yes	Yes	Yes	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP2	Formica	No	Out-of-stock	Yes	23/03/2012	27/03/2012					No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Oscilloccoccinum from Boiron.	Yes	Yes	Yes	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Sedatif PC from Boiron.	Yes	Yes	Yes	No				
Romania	Pitesti	Middle-sized city	09/03/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist never heard about this product.	n/a	n/a	n/a	No				

Romania (7/7)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, uncomplete label info, PIL or not)?
Romania	Pitesti	Middle-sized city	09/03/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist never heard about this product.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP1	Pulsatilla	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that she had never sold this remedy and that she cannot order it.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP2	Formica	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that she had never sold this remedy and that she cannot order it.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP3	Common cold or flu / flue-like symptoms	Yes	n/a	No	n/a		The pharmacist recommended me Stodal Syrup from Boiron.	Yes	Yes	Yes	No				
Romania	Pitesti	Middle-sized city	09/03/2012	HP4	Stress or exhaustion	Yes	n/a	No	n/a		The pharmacist recommended me Sedatif PC from Boiron.	Yes	Yes	Yes	No				
Romania	Pitesti	Middle-sized city	09/03/2012	AP1	Aurum / Stibium / Hyoscyamus, Globuli or Aurum / Hyoscyamus comp., liquid dilution	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda.	n/a	n/a	n/a	No				
Romania	Pitesti	Middle-sized city	09/03/2012	AP2	Mercurialis Salbe or Mercurialis perennis 10% Salbe	No	This product is not commercialised in the pharmacy.	No	n/a		The pharmacist told me that they have never commercialised products from Wala or Weleda.	n/a	n/a	n/a	No				

Spain (1/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Spain	Madrid	Capital	27/02/2012	HP1	Pulsatilla CH12	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	3270 H	Manufacturer Reg. No.	
Spain	Madrid	Capital	27/02/2012	HP2	Acidum Formicum	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	3270 H	Manufacturer Reg. No.	
Spain	Madrid	Capital	27/02/2012	HP3	Oscillocochinum (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	27/02/2012	HP4	Sedatif PC (Stress)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	27/02/2012	AP1	Aurum / Hyoscyamus comp., liquid dilution. (Weleda AG)	No	Out-of-stock	Yes	02/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Madrid	Capital	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't use it	Yes					Yes		Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Madrid	Capital	27/02/2012	HP1	Pulsatilla CH12	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	27/02/2012	HP2	Formica rufo-CH12	No	Out-of-stock	Yes	29/02/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	27/02/2012	HP3	Invergriffi (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	27/02/2012	HP4	Sedatif PC (Stress)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	27/02/2012	AP1	Aurum / Hyoscyamus comp., liquid dilution. (Weleda AG)	No	Out-of-stock	Yes	29/02/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Madrid	Capital	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't use it	Yes					Yes		Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Madrid	Capital	23/02/2012	HP1	Pulsatilla CH12	Yes		No				Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Madrid	Capital	23/02/2012	HP2	Formica rufo-CH12	No	Out-of-stock	Yes	27/02/2012	29/03/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	23/02/2012	HP3	Oscillocochinum (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	23/02/2012	HP4	Sedatif PC (Stress)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	23/02/2012	AP1	Aurum / Hyoscyamus comp., liquid dilution. (Weleda AG)	No	The pharmacy doesn't usually have it in stock	No			Once the product was ordered, the pharmacist phoned us to cancel the order due to its unavailability								
Spain	Madrid	Capital	23/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't usually have it in stock	No			Once the product was ordered, the pharmacist phoned us to cancel the order due to its unavailability								

Spain (2/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Spain	Madrid	Capital	23/02/2012	HP1	Pulsatilla CH15	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	23/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	27/02/2012	27/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	23/02/2012	HP3	Invergriphi (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Capital	23/02/2012	HP4	Sedatif PC (Stress)	No	Lack of knowledge of the pharmacist	No				Yes	Yes	Yes					
Spain	Madrid	Capital	23/02/2012	AP1	Aurum / Hyoscyamus comp., liquid dilution. (Weleda AG)	Yes		No				Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Madrid	Capital	23/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	Lack of knowledge of the pharmacist. The pharmacy does not work with Wala Heilmittel GmbH. The pharmacy does not locate the product of Weleda AG	No											
Spain	Madrid	Countryside	27/02/2012	HP1	Pulsatilla CH12	No	Out-of-stock	Yes	28/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Countryside	27/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	28/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Countryside	27/02/2012	HP3	Invergriphi (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Countryside	27/02/2012	HP4	Vita-C 15 Forte (Exhaustion)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Madrid	Countryside	27/02/2012	AP1	Aurum / Hyoscyamus comp., liquid dilution. (Weleda AG)	Yes		No				Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Madrid	Countryside	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	Lack of knowledge of the pharmacist. The pharmacy does not work with Wala Heilmittel GmbH. The pharmacy does not locate the product of Weleda AG	No											
Spain	Barcelona	Big city	27/02/2012	HP1	Pulsatilla CH15	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	29/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP3	Anas Barbariae 200K	Yes		No				Yes	Yes	Yes	Yes	Yes			Single Remedy (without indication)
Spain	Barcelona	Big city	27/02/2012	HP4	Sedatif PC (Stress)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	The pharmacy doesn't use	Yes	29/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Big city	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't use	Yes	29/02/2012		Once the product was ordered, the pharmacist phoned us to cancel the order due to its unavailability		Yes		Yes	Yes	4263-E	Manufacturer Reg. No.	

Spain (3/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product check by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Spain	Barcelona	Big city	27/02/2012	HP1	Pulsatilla CH15	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP2	Formica rufa CH15	No	The pharmacy doesn't usually have it in stock	Yes	29/02/2012	28/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP3	Oscillococcinum (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP4	Sedatif PC (Stress)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	The pharmacy doesn't us	Yes	29/02/2012	28/02/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Big city	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't us	Yes	29/02/2012	28/02/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Big city	27/02/2012	HP1	Pulsatilla CH15	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP2	Formica rufa CH12	No	The pharmacy doesn't usually have it in stock	Yes	28/02/2012	28/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP3	Oscillococcinum (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP4	-	No		No			Once the product was ordered, the pharmacist phoned us to cancel the order due to its unavailability								
Spain	Barcelona	Big city	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	Yes		No				Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Big city	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't us	Yes	28/02/2012	28/02/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Big city	27/02/2012	HP1	Pulsatilla CH15	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP2	Formica rufa CH12	No	The pharmacy doesn't usually have it in stock	Yes	28/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP3	Coryzalia	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	HP4	Sportenine	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Big city	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	The pharmacy doesn't us	Yes	28/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Big city	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't us	Yes	28/02/2012		Once the product was ordered, the pharmacist phoned us to cancel the order due to its unavailability		Yes		Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Countryside	27/02/2012	HP1	Pulsatilla CH15	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Countryside	27/02/2012	HP2	Formica rufa CH12	No	The pharmacy doesn't usually have it in stock	Yes	28/02/2012	28/02/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Countryside	27/02/2012	HP3	Oscillococcinum (Flu or flu-like symptoms)	Yes		No				Yes	Yes	Yes	Yes	Yes			
Spain	Barcelona	Countryside	27/02/2012	HP4	Sedatif PC (Stress)	Yes		No				Yes	Yes	Yes	Yes	Yes			

Spain (4/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, incomplete label info, PIL or not)?
Spain	Barcelona	Countryside	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	The pharmacy doesn't use it	Yes	28/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Barcelona	Countryside	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	The pharmacy doesn't use it	Yes	28/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	29/02/2012	HP1	Pulsatilla CH15	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	29/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	05/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	29/02/2012	HP3	Homeotox	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	29/02/2012	HP4	Sedatif PC (Stress)	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	29/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	They don't know Wala H	Yes	05/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	29/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	Out of production	No											
Spain	Sevilla	Big city	27/02/2012	HP1	Pulsatilla CH15	No	Out-of-stock	Yes	05/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	27/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	01/03/2012	01/03/2012		Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	27/02/2012	HP3	Oscillococcinum (Flu or flu-like symptoms)	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	27/02/2012	HP4	Sedatif PC (Stress)	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	They don't know Wala H	Yes	05/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	Out of production	Yes					Yes		Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	29/02/2012	HP1	Pulsatilla CH15	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	29/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	05/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	29/02/2012	HP3	Oscillococcinum (Flu or flu-like symptoms)	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	29/02/2012	HP4	Sedatif PC (Stress)	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	29/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	They don't know Wala. W	Yes	05/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	29/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	Out of production	No											
Spain	Sevilla	Big city	27/02/2012	HP1	Pulsatilla 30CH	Yes		Yes				Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	27/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	29/02/2012	29/02/2012		Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	27/02/2012	HP3	Coryzalia	Yes		Yes				Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Big city	27/02/2012	HP4	Sopnoland	Yes		Yes				Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Sevilla	Big city	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	They don't know Wala H	Yes	05/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4263-E	Manufacturer Reg. No.	

Spain (5/5)

Country	Geographical area	Survey area	Date of visit	HAMP	Product name	Instant availability?	Reason for unavailability	Place product order?	Estimated date order delivery	Real date order delivery	Comments by pharmacist	Label checked?	Registration number checked?	Language checked?	Product checked by qualified person?	Homeopathic medicinal product on the label?	Any number (not barcode number, not batch number)	Any hint of nature of number?	Any remark after package check (pharmacy product, uncomplete label info, PIL or not)?
Spain	Sevilla	Big city	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	It is not fabricated any m	Yes					Yes		Yes	Yes	4263-E	Manufacturer Reg. No.	
Spain	Sevilla	Countryside	27/02/2012	HP1	Pulsatilla CH15	No	Out-of-stock	Yes	03/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Countryside	27/02/2012	HP2	Formica rufa CH12	No	Out-of-stock	Yes	03/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes	4250-E	Manufacturer Reg. No.	
Spain	Sevilla	Countryside	27/02/2012	HP3	Paragrippe	No	Out-of-stock	Yes	03/03/2012	02/03/2012		Yes	Yes	Yes	Yes	Yes			
Spain	Sevilla	Countryside	27/02/2012	HP4	HP4	No	Unknown	No			They had no knowledge about any other reference								
Spain	Sevilla	Countryside	27/02/2012	AP1	Aurum/Hyoscyamus comp. (Weleda AG)	No	Unknown	No											
Spain	Sevilla	Countryside	27/02/2012	AP2	Mercurialis Perennis 10% Salbe (Weleda AG)	No	Unknown	No											

