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Survey on the Pharmaceutical Strategy - Timely patient access to affordable medicines

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Introduction

The EU strives to be a frontrunner in ensuring universal health coverage. In addition, it is a global leader in healthcare research and development and a major trading partner in pharmaceuticals and medical technologies. People across the EU expect to benefit from equal access to safe, state-of-the-art and affordable new and established therapies. Medicines play an important role in this regard, as they offer therapeutic options for diagnosis, treatment and prevention of diseases.

The unprecedented coronavirus pandemic (COVID-19) clearly demonstrates the need to modernise the way the EU ensures that its citizens get the medicines they need. Although this has been thrown into sharp relief by the coronavirus pandemic, it is not a new problem: even prior to the pandemic we witnessed shortages of essential medicines, such as cancer treatments, vaccines and antimicrobials. This calls for a thorough examination of how the supply chain - from the importing of active ingredients, raw materials, and medicines from third countries to internal EU production and distribution – can be made more secure and reliable.

Securing the supply of medicines is not only about existing therapies. There is also a need to ensure that the European pharmaceutical industry remains an innovator and world leader. Innovative technologies such as artificial intelligence as well as data collected from clinical experience ("real world data") have the potential to transform therapeutic approaches and the way medicines are developed, produced, authorised and placed on the market and used. Innovation needs to be focused on areas of most need.

At the same time, more must be done to ensure that innovative and promising therapies reach all patients who need them: at present, this is not the case, with patients in smaller markets being particularly affected. Health systems, which are also seeking to ensure their financial and fiscal sustainability, need new therapies that are clinically better than existing alternatives as well as cost effective.

Finally, we are more aware than ever of the need to reduce the environmental footprint of medicines.

All these challenges will be addressed in the forthcoming EU Pharmaceutical Strategy, which should cover the whole life-cycle of pharmaceutical products from scientific discovery to authorisation and patient access.

More information on the context of the initiative, on the challenges identified so far and on the objectives can be found in the roadmap (https://ec.europa.eu/info/law/better-regulation/have-your-say/initiatives/12421-Pharmaceutical-Strategy-Timely-patient-access-to-affordable-medicines). Whether you are a concerned citizen or a professional in the area of medicines we would like you to let us know if you share our

objectives, what actions we should focus on and whether there are any additional aspects that we should cover.

After some introductory questions about yourself, the questionnaire continues with questions on the Pharmaceutical strategy.

When replying, please keep in mind that the questions in this survey were developed to address the long-standing issues identified in the EU pharmaceuticals system. These may be related to the problems arising from the coronavirus pandemic but are broader than that. The end of the survey includes dedicated questions on coronavirus related issues.

Please note that in this questionnaire, we do not intend to obtain data relating to identifiable persons. Therefore, in case you will describe a particular experience or situation, please do it in a way that will not allow linking to a particular individual, whether it is you or somebody else.

We thank you in advance for your time and input.

Latvian

Lithuanian

Portuguese

Maltese

Polish

About you	
*Language of my contribution	
Bulgarian	
Croatian	
Czech	
Danish	
Dutch	
English	
Estonian	
Finnish	
French	
Gaelic	
German	
Greek	
Hungarian	
Italian	

2

0	Romanian
0	Slovak
0	Slovenian
	Spanish
0	Swedish
*I am	giving my contribution as
0	Academic/research institution
•	Business association
	Company/business organisation
	Consumer organisation
	EU citizen
0	Environmental organisation
	Non-EU citizen
0	Non-governmental organisation (NGO)
0	Public authority
	Trade union
0	Other
* Orga	anisation name
255	character(s) maximum
E	European Coalition on Homeopathic and Anthroposophic Medicinal Products (ECHAMP)
*Orga	anisation size
•	Micro (1 to 9 employees)
0	Small (10 to 49 employees)
0	Medium (50 to 249 employees)
0	Large (250 or more)
Trar	sparency register number
255	character(s) maximum

T

Check if your organisation is on the <u>transparency register</u>. It's a voluntary database for organisations seeking to influence EU decisionmaking.

85825114058-57

*Which stakeholder group do you represent?

individual member of the public
Patient or consumer organisation
Healthcare professional
Healthcare provider organisation (incl. Hospitals, pharmacies)
Healthcare pricing & reimbursement body and/or final payer
Centralised health goods procurement body
Health technology assessment body
Academic researcher
Research funder
Learned society
European research infrastructure
Other scientific organisation
Environmental organisation
Pharmaceuticals industry
Chemicals industry
Pharmaceuticals traders/wholesalers
Medical devices industry
Public authority (e.g. national ministries of health)
EU regulatory partner / EU institution
Non-EU regulator / non-EU body
Other (please specify)
Please specify: is the organisation you represent an active pharmaceutical
ingredients producer/importer?
Yes
No
Are you responding on behalf of a Small or Medium Sized Enterprise?
Yes
[◎] No
*First name
Amandine
*Surname

Oset

*Email (this won't be published)

amandine.oset@echamp.eu

*Country of origin

Please add your country of origin, or t	hat of your organisation		
Afghanistan	Djibouti	Libya	Saint Martin
Aland Islands	Dominica	Liechtenstein	Saint Pierre and Miquelon
Albania	Dominican Republic	Lithuania	Saint Vincent and the Grenadines
Algeria	Ecuador	Luxembourg	Samoa
AmericanSamoa	Egypt	Macau	San Marino
Andorra	El Salvador	Madagascar	São Tomé and Príncipe
Angola	Equatorial Guinea	Malawi	Saudi Arabia
Anguilla	[©] Eritrea	Malaysia	Senegal
Antarctica	[©] Estonia	Maldives	Serbia
Antigua and Barbuda	Eswatini	Mali	Seychelles
Argentina	[©] Ethiopia	Malta	Sierra Leone
Armenia (Falkland Islands	MarshallIslands	Singapore
Aruba	Faroe Islands	Martinique	Sint Maarten
Australia	⁾ Fiji	Mauritania	Slovakia
Austria	Finland	Mauritius	Slovenia
Azerbaijan	France	Mayotte	SolomonIslands
Bahamas	French Guiana	Mexico	Somalia
Bahrain	French Polynesia	Micronesia	South Africa

Bangladesh	FrenchSouthern andAntarctic Lands	Moldova	South Georgia and the South Sandwich Islands
Barbados	Gabon	Monaco	South Korea
Belarus	Georgia	Mongolia	South Sudan
Belgium	Germany	Montenegro	Spain
Belize	Ghana	Montserrat	Sri Lanka
Benin	Gibraltar	Morocco	Sudan
Bermuda	Greece	Mozambique	Suriname
Bhutan	Greenland	Myanmar	Svalbard and
		/Burma	Jan Mayen
Bolivia	Grenada	Namibia	Sweden
Bonaire Saint	Guadeloupe	Nauru	Switzerland
Eustatius and			
Saba			
Bosnia and	Guam	Nepal	Syria
Herzegovina			
Botswana	Guatemala	Netherlands	Taiwan
Bouvet Island	Guernsey	New Caledonia	Tajikistan
Brazil	Guinea	New Zealand	Tanzania
British Indian	Guinea-Bissau	Nicaragua	Thailand
Ocean Territory			
British Virgin	Guyana	Niger	The Gambia
Islands			
Brunei	Haiti	Nigeria	Timor-Leste
Bulgaria	Heard Island	Niue Niue	Togo
	and McDonald		
Durking Face	Islands	Novfall, lalaved	O Talvalau
Burkina Faso	Honduras	Norfolk Island	Tokelau
Burundi	Hong Kong	Northern Mariana Islanda	Tonga
O Combodia	O Hungary	Mariana Islands	Tripided and
Cambodia	Hungary	North Korea	Trinidad and
			Tobago

Cameroon	Iceland	North Macedonia	Tunisia
Canada	India	Norway	Turkey
Cape Verde	Indonesia	Oman	Turkmenistan
Cayman Islands	Iran	Pakistan	Turks and
			Caicos Islands
Central AfricanRepublic	Iraq	Palau	Tuvalu
Chad	Ireland	Palestine	Uganda
Chile	Isle of Man	Panama	Ukraine
China	Israel	Papua New	United Arab
		Guinea	Emirates
Christmas	Italy	Paraguay	United
Island			Kingdom
Clipperton	Jamaica	Peru	United States
Cocos (Keeling)	Japan	Philippines	United States
Islands			Minor Outlying
			Islands
Colombia	Jersey	Pitcairn Islands	Uruguay
Comoros	Jordan	Poland	US Virgin
			Islands
Congo	Kazakhstan	Portugal	Uzbekistan
Cook Islands	Kenya	Puerto Rico	Vanuatu
Costa Rica	Kiribati	Qatar	Vatican City
Côte d'Ivoire	Kosovo	Réunion	Venezuela
Croatia	Kuwait	Romania	Vietnam
Cuba	Kyrgyzstan	Russia	Wallis and
			Futuna
Curação	Laos	Rwanda	Western
			Sahara
Cyprus	Latvia	Saint	Yemen
		Barthélemy	

Czechia	Lebanon	Saint Helena	Zambia
		Ascension and	
		Tristan da	
		Cunha	
Democratic	Lesotho	Saint Kitts and	Zimbabwe
Republic of the		Nevis	
Congo			
Denmark	Liberia	Saint Lucia	

*Publication privacy settings

The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.

Anonymous

Only your type of respondent, country of origin and contribution will be published. All other personal details (name, organisation name and size, transparency register number) will not be published.

Public

Your personal details (name, organisation name and size, transparency register number, country of origin) will be published with your contribution.

I agree with the personal data protection provisions

International dependency and manufacturing

The EU is increasingly dependent on active ingredients originating from outside the EU. This has implications, including as regards increasing the risk of quality issues and shortages of medicines. The recent outbreak of COVID-19 shows that a disruption in the pharmaceutical products supply chain originating from outside the EU could present a major health security issue.

1. What type of EU action or initiative do you consider helpful to incentivise the production of active pharmaceutical ingredients for essential medicines (e.g. antibiotics, oncology medicines) in the EU?

800 character(s) maximum

An efficient solution will both enable and encourage fruitful cooperation between Member States for pan-European issues and at the same time have the flexibility to allow national authorities to solve specific national problems directly themselves.

 2. What action do you consider most effective in enhancing the high quality of medicines in the EU? between 1 and 1 choices Stronger enforcement of the marketing authorisation holder responsibilities Increased official controls in the manufacturing and distribution chain Other (please specify) I don't know
Please elaborate your reply.
500 character(s) maximum
A good balance must be found between the rules that guarantee quality and safety and an approach based on risk assessment. In this, continued support for the work of the European Pharmacopoeia is essential.
Access to affordable medicines
A shortage of a medicine occurs when there are not enough medicines in a country to treat every patient with a given condition. Shortages can have a big impact on patients if their treatment is delayed because there is no alternative, or the alternative is not suited to their needs. 3. Are you concerned about medicines shortages in the EU?
I am concerned
I am not concerned
I have no particular opinion
If you wish, please elaborate your reply. 500 character(s) maximum
This issue does not impact the industry for homeopathic medicinal products so long as the economic lockdown does not continue.
4. Which actions do you think would have the biggest impact on reducing shortages in the EU? at most 3 choice(s)
Stronger obligations on medicines producers, and other players in the supply chain to ensure medicines are available

	Transparent information exchange among authorities on medicine stocks
	available in each country
	Increased cooperation among public authorities/national governments on
	shortages
	Multi-lingual packaging and electronic product information leaflets facilitating
	purchasing in different countries
	Providing incentives to companies to increase the production of medicines in
	the EU
	Inform on and make available to patients suitable substitutes for medicines
	that are at risk of shortage
1	Other (please specify).

Please elaborate your reply.

500 character(s) maximum

- A balanced system of incentives and support for companies that produce in EU through appropriate GMP standards allowing risk-based approaches; e.g. the EU is the global centre of manufacturing for the industry for homeopathic and anthroposophic medicinal products
- Explore and exploit the full potential of traditional and complementary medicine, which can offer costeffective and affordable options for tackling Europe's unique health challenges

Innovative medicines have to undergo a centralised EU-wide marketing authorisation. Companies often initially market them in a limited number of EU countries. It can take several years before patients in the other EU countries have access to those products.

- 5. Do you think that companies that apply for and receive an EU-wide marketing authorisation should be required to make that product available in all EU countries?
 - I agree
 - I neither agree or disagree
 - I disagree
 - I don't know

If you wish, please elaborate your reply.

500 character(s) maximum

It may not be feasible for companies to make a product available in all EU countries as the necessary investment may not be viable; more recognition of authorisations or assessments done in other Member States should be encouraged to help minimise costs.

In recent years, there has been an <u>increase</u> in the number of medicines withdrawn from the market upon decisions by the manufacturers.

6. Do you have an opinion on the reasons for these market withdrawals?YesNo
If yes, please elaborate. 500 character(s) maximum
The costs of dossier lifecycle management (e.g. variations) in certain Member States are disproportionate due to the lack of harmonisation in the lifecycle management.
7. Are you aware of patients not receiving the medicine they need because of its price?
© Yes
No
If you wish, please elaborate your reply.
500 character(s) maximum
8. Do you think that medicine prices are justified, taking into consideration the costs associated to their development and manufacturing?
© Yes
No
I don't know
High prices for new medicines put pressure on public health spending. The costs for research and development are not publically disclosed and there is no agreement on how to calculate such costs. In

High prices for new medicines put pressure on public health spending. The costs for research and development are not publically disclosed and there is no agreement on how to calculate such costs. In certain cases, some EU countries join forces to increase their negotiating power when discussing prices with pharmaceutical companies. Individual pricing decisions in some EU countries may affect others. As an example, some EU countries limit the prices of medicines by linking that price to average prices in other EU countries (we call this "external reference pricing"- ERP). Because of ERP, a pricing decision in one EU country can inadvertently affect the prices in others. Once patents and other forms of market protection expire, generic and biosimilar medicines can enter the market and compete with the existing ones, this also

typically brings down prices. Finally, there are plans to strengthen support to EU countries to work with each other on the clinical effectiveness of new medicines compared to existing alternatives, simply put how much better a medicine works compared to another one. This is part of the so called "health technology assessment "process.

9. What are the most effective ways the EU can help improve affordability of	
medicines for health systems?	
at most 3 choice(s)	

Support the EU countries in better assessing and/or evaluating the value of
medicines, meaning the effectiveness of a (new) medicine compared with
existing ones
Help EU countries share experiences and pool expertise on pricing and
procurement methods
Better coordination among EU countries to ensure that pricing decisions
taken by one EU country do not lead to negative impacts on patient access
in another EU country
Facilitate, market entry and a healthy market functioning for generics and
biosimilars
More transparency on how the cost of a medicine relates to the cost of its
research and development
There should be a fair return on public investment when public funds were
used to support the research and development of medicines
I don't know
Other

* Please explain.

100 character(s) maximum

Integrating homeopathic medicines will offer cost-effective options for a range of health issues.

Innovation in early development and authorisation

The European Commission actively supports health research and development through various funding mechanisms (e.g. Multiannual Financial Framework, Horizon 2020, Innovative Medicines Initiative partnership) and through collaborations between academia, healthcare systems and industry. Furthermore, the EU pharmaceutical legislation includes incentives to stimulate the development of innovative new medicines in areas such as paediatric and rare diseases; and market exclusivity rights to industry.

nnovative research and development of medicines?
at most 3 choice(s)
Make the legislative framework more adaptive to new technologies and advances in science
Provide more public funding for research
Support (including through funding) private-public partnerships
Support (including through funding) the creation of start-ups in medical research
Foster research collaboration between universities, research centres and industry
Provide research and development incentives in the form of intellectual
property or market exclusivity rights for pharmaceutical companies investing in research
Simplify the requirements for the conduct of clinical trials
☑ Other (please specify)
I don't know
Please elaborate your reply. 100 character(s) maximum
100 character(s) maximum
An inclusive definition for real-world data should also address established substances. Expected return on investment in research and development for the pharmaceutical industry depends also on the expected volume of sales; this seems to be one of the root causes of limited availability of certain medicines (e.g. medicines for rare diseases or medicines for children). 1. What do you consider are the most effective actions related to research and development of medicines in areas where there are limited or no therapeutic
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Agree on a common understanding on what are the areas of unmet need in the EU
Funding more targeted research at EU level
Funding more targeted research at national level
Provide national schemes to support companies economically
✓ I don't know / no opinion
Other (please specify)
The health sector is becoming more digitised, thanks to the increased availability and collection of health data from sources such as electronic health records, patient and disease registries and mobile apps (i.e. real world data) and through the use of artificial intelligence (AI) (i.e. systems that display intelligent behaviour and the use of complex algorithms and software in the analysis of complex health data). These developments, combined with real world data are transforming health, including the discovery of medicines.
12. Which opportunities do you see in digital technologies (such as artificial
intelligence and use of real world data) for the development and use of medicines? 600 character(s) maximum
A future strategy for real world data should help to improve understanding of treatment outcomes for existing complementary medicines, allowing the full potential of traditional and complementary medicine to be explored and exploited and leading to better decisions on the role they can play in meeting patients' needs.
13. Which risks do you see in digital technologies (such as artificial intelligence and use of real world data) for the development and use of medicines? 600 character(s) maximum
The lack of regulatory standards, guidance and validation for the analysis and use of patient-level healthcare
data; the need for secure data management and a high level of ethics to ensure compliance with data protection and privacy legislation; lack of resources or investment to address the potential of established as well as new therapies, which may be chosen or preferred by patients and warrant further exploration.
Continuous manufacturing, advanced process analytics and control, 3D printing and portable/modular systems, may revolutionise the way medicines are manufactured.
14. Are you aware of any obstacles in the EU in taking advantage of technological
progress in the manufacturing of medicines?
Yes
No
I don't know

If yes, could you please specify. 500 character(s) maximum The high investment needed by SMEs Clinical trials are investigations in humans to discover if a new medicine is safe and effective. Clinical trials can also be used to test if a new treatment is more effective and/or safer than the standard treatment. Finally, so called "pragmatic clinical trials" can be conducted to compare the safety and effectiveness of different standard treatments in real world setting. 15. How could clinical trials in the EU be driven more by patients' needs while keeping them robust, relevant and safe for participants? at most 3 choice(s) By providing more national support for the conduct of so-called "pragmatic trials" with the aim to optimise treatment to patients By better coordination for larger trials comparing different treatment strategies (covering medicines and other treatments such as surgery, radiotherapy, physiotherapy) By providing support for non-commercial organisations to conduct clinical trials in fields where financial interest is weaker By involving patients' experiences in early phases of medicine design (e.g. factor-in how the disease affects their lives and develop medicines to target symptoms that are particularly important to patients) By designing more trials that collect information on medicine tolerability or the impact of a treatment on the quality of life By taking into consideration during the design of a trial the burden of trial participation on patients' life Other (please specify).

Please elaborate your reply.

100 character(s) maximum

Encourage collaborative evidence generation between academics, industry researchers and regulators

Certain medicines are developed based on genes, cells or tissue engineering. Some of these products are developed in hospitals. These are covered by the notion of advanced therapy medicines.

16. Is the current legal framework suitable to support the development of cell-ba	ased
advanced therapy medicines in hospitals?	

I strongly agree

I partially agree

I disagree

I don't know

Environmental sustainability of medicines and health challenges

Residues of several medicines have been found in surface and ground waters, soils and animal tissues across the Union. As of yet, no clear link has been established between medicine residues present in the environment and direct impacts on human health. However, the issue cannot be ignored and there is a need for a precautionary approach.

17. What actions at EU level do you consider most effective in limiting the negative environmental impact of medicines?

at most 3 choice(s)
Cleaner manufacturing processes
Enhanced application of the polluter pays principle
Review the way the Environment Risk Assessment of a medicine is
conducted and its consequences on the authorisation process
Clear labelling of environmental risks to allow informed choices among
equivalent therapeutic options
Reference to environmental risks in advertising for over-the-counter
medicines
Make medicines known to pose an environmental risk available by
prescription only
Strict disposal rules for unused medicines
Prescribe medicines only when it is absolutely necessary (more prudent use)
Medicines dispensed to patients in the quantity actually needed (e.g. number
of pills, volume of solution)
Enhanced wastewater treatment if certain residues could be better removed
Other (please specify)

Please elaborate your reply.

Homeopathic substances have no relevant environmental toxicity.

Antimicrobial resistance (AMR) is the ability of microorganisms (such as bacteria, viruses, fungi or parasites) to survive and grow in the presence of medicines. It reduces progressively the effectiveness of antimicrobials and is caused, among other things, by extensive and improper use of antimicrobial medicines. Antimicrobials include antibiotics, which are substances that fight bacterial infections. AMR can lead to problems such as difficulties to control infections, prolonged hospital stays, increased economic and social costs, and higher risk of disease spreading. AMR is one of the most serious and urgent public health concerns.

18. Which actions do you think would have the biggest impact on fighting AMR concerning the use of medicines for patients?

at most 3 choice(s)

- More prudent use of antimicrobials (if necessary through restrictions on prescriptions) Improve the treatment of wastewater and/or manure to lower the levels of antimicrobials Raise citizens' and healthcare practitioners' awareness by informing them on appropriate use of antimicrobials and the correct disposal of unused medicines Introduce an obligation to use diagnostic tests before prescribing antimicrobials, for example to verify whether it is a bacterial infection before prescribing antibiotics and to define the most adequate antibiotic
- Public finance research and innovation on new antimicrobials, their alternatives and diagnostics
- Encourage public health campaigns that prevent infection through better general health including increased immunity
- Encourage public health campaigns that prevent infection through the use of vaccines
- Encourage better hygiene measures in hospitals
- Other (please specify)
- I don't know

Please elaborate your reply.

Research on complementary medicines options: www.jpiamr.eu/supportedprojects/fourth-joint-callresult
Innovation in antimicrobials is limited. For example, no new classes of antibiotics have been discovered for decades. Restricting the use of antibiotics to minimise the risk of developing resistance is a commercial disincentive for investment, as potential investors are concerned that their investment will not be profitable.
19. Where, in your view, should the EU focus its support for the creation of new antimicrobials or their alternatives? at most 2 choice(s)
Support academia for researching/discovering new antimicrobials or their alternatives
 Support industry for developing new antimicrobials or their alternatives Provide specific support to small and medium-sized enterprises (SMEs) Other (please specify) I don't know
Please elaborate your reply.
Support and promote research on existing options of complementary medicines. See link at question18.
Health threats such as the coronavirus disease test the limits of public health systems, the pharmaceutical industry and of the pharmaceutical legislation. From the beginning of the coronavirus (COVID-19) pandemic, the EU has taken measures to coordinate a <u>response</u> , which includes actions ensuring the availability of medicines.
20. How has the coronavirus (COVID-19) pandemic affected you in relation to
access to medicines and treatments?
600 character(s) maximum

21.	In your	opinion	and	based	on y	our e	experie	ence,	what	can	the I	EU	do to	prepa	are
for	and ma	nage su	ch a	situatio	on be	etter	in the	future	e in re	latio	n to	pha	ırmad	ceutica	als?

600 character(s) maximum

Traditional and complementary medicine is an important and often underestimated health resource. Homeopathic medicinal products have a role to play in the face of major health challenges and the rising burden of diseases in the EU. They offer valuable treatment options in support of EU health policy goals on multimorbidity, polypharmacy, chronic diseases and an ageing population. This resource should be explored and exploited in a concerted effort to increase the basic health of every EU citizen.

Summary question

at most 3 choice(s)

Yes

22. While the Commission is working on improving the EU pharm	naceuticals
framework, which areas of work do you find most urgent?	

Improve patients' access to medicines
Reduce shortages
$^{ m I\!\!I}$ Help national authorities ensure affordability for patients and increase health
systems sustainability
Support innovation for unmet needs
Use of digitalisation to develop medicines
Help reduce anti-microbial resistance
Reduce the dependency on essential active ingredients and medicines
produced outside the EU
Environmental sustainability of medicines
I don't know
Other (please specify)
Places alaborate your raply
Please elaborate your reply.
100 character(s) maximum
Complementary medicines offer an untapped, cost-effective, sustainable contribution to healthcare.

23. If you were asked before the coronavirus (COVID-19) pandemic, would you

have responded differently to any of the previous questions?

No

I don't know

24. Is there anything else you would like to add that has not been covered in this consultation?

900 character(s) maximum

We recommend that the new strategy acknowledges the contribution that the industry for homeopathic and anthroposophic medicinal products can make towards achieving a forward-looking EU Pharmaceutical Strategy that balances curative treatments with preventive care, including appropriate self-medication.

A truly holistic, patient-centred strategy will combine the best of the established therapies with the new, through the conscious integration of pluralism into the EU healthcare system, ensuring that patients and health professionals have access to a wide choice of reliable, high-quality medicinal products, including homeopathic medicines.

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931cf514-aae1-4dec-92ee-39a1325e55d3/Peoples choice 4ppA5 2020.pdf

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